



PAYSONAZ.GOV



TOWN MANAGER'S REPORT

FEBRUARY 11, 2021

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MESSAGE FROM THE TOWN MANAGER

This document is developed and provided to help inform residents about what is happening with Town operations, services and programs; to answer frequently asked questions; and to encourage citizen participation in our local government. We aim to provide high quality programs and services to our residents in an effort to create a high quality of life. We welcome public comment and participation in the governance of our town. Residents are encouraged to join a council appointed board, commission or committee, speak at a council meeting during the public comment period, or fill out an [online comment form](#). Town staff and I are honored to serve the residents of our town; we are committed to excellence and welcome you all to join us in the spirit of service.

-Troy Smith, Town Manager

TOWN CLERK'S DEPARTMENT



Clerk's Office Top 10 FAQs

1. **When are Council Meetings?** Council Meetings are held at 4:30 p.m. on the 2nd & 4th Thursdays of the month.
2. **How do I contact my Council Member?** You can find Council Member email addresses on the Town website at paysonaz.gov/council.html or you can call (928) 474-5242.
3. **How can I watch Council Meetings if public attendance is not allowed?** Council Meetings are live-streamed on the Channel 4 Government access channel and on the Town website. Archived meetings are also available on the Town website at paysonaz.gov/Video/Council-Meetings.html.
4. **How can I submit a public comment?** You can submit a public comment to be read at the meeting via email at publiccomments@paysonaz.us or fill out the online public comment form on the agenda to be read out loud or to attend virtually via Zoom and make your comment.
5. **How do I submit a Public Records Request?** You can fill out an online request form on the Town website under Clerk's Department at paysonaz.gov/Departments/clerks/town_clerk.html or you can fill out a request at the Town Hall reception desk.
6. **How do I apply for a Board or Commission?** You can fill out an online application on the Town website or fill out an application at the Town Hall reception desk.
7. **Where can I see meeting agendas and minutes?** Council, Boards and Commission meeting agendas and minutes are on the Town website at paysonaz.gov/agendas-min.html
8. **Do you offer Notary Services?** Yes, Monday through Friday from 8:00 a.m. to 5:00 p.m. at no charge.
9. **What Legislative/Congressional District is Payson?** Payson is in Legislative District 6; Congressional District 4.
10. **How do I find Town Codes?** You can find and search the Payson Town Code Library on the Town website at codelibrary.amlegal.com/codes/payson/latest/overview.

HUMAN RESOURCES

Interested in joining the Town of Payson team?

We are seeking candidates for the below positions:

Full-Time Mechanic

Full-Time HR Analyst

You can find additional information about these positions and other opportunities on the Town of Payson's "Jobs" page at <http://paysonaz.gov/Departments/hr/employment.html>. By clicking "Employment Subscription" under the Quick Links section on the left hand side of the page, you can also sign-up to receive an email notification each time there is a new job posted to our site.

In order to enhance the Town's ability to attract, retain, and motivate high-quality, enthusiastic people our compensation and reward programs are designed to be competitive and equitable. We partner with management in matters relating to personnel, striving to meet the unique needs of each individual department and to contribute to the Town's ongoing success.

The Human Resources Department is responsible for the administration of employee and retiree benefits, personnel policies and procedures, recruitment, employee training and development, risk management and administration of safety programs and compliance.



POLICE DEPARTMENT

Major Cases:

On 1/30/2021, A local gun store was burglarized. The Payson Police Department is currently working with the ATF and has recovered two of the stolen firearms with the help of outside agencies. The Investigation Division is actively working leads.

On 2/4/2021, A stolen vehicle out of Tonto Basin was involved in an accident on Manzanita and McKamey Street, where the suspect fled on foot. Payson Police Department is currently working with the Gila County Sheriff's Office and DPS regarding this investigation.

The Investigation Division is currently conducting follow up investigations for three active child exploitation cases.

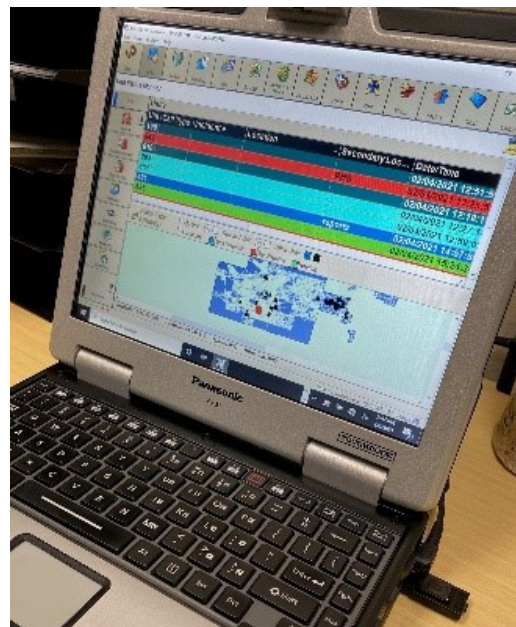


Training

Officers attended an annual Taser Training refresher course.

Train the Trainer: CAD upgrade, Mobile Version

As we prepare to roll out our upgraded CAD system, several officers were trained on how to utilize the new mobile system that will be in all of their patrol vehicles. Each officer will attend a training with their designated trainer to ensure one on one learning and understanding of how to best utilize this upgraded system and all of it's features.



POLICE DEPARTMENT

Training

Several communication specialists attended training put on by Arizona Department of Public Safety, regarding System Security Officer and Arizona Criminal Justice Information System.

Communication Division

Hailee Krause completed training to become our new Communication Training Officer



Recruits

Recruits Zakary Buzzard and Colten White completed the first quarter of the police academy. With 16 weeks remaining, they are inching closer and closer to their careers as police officers.

Notable Events:

Police Department volunteers assisted in the distribution of the Moderna COVID19 vaccine to Payson citizens over a three-day vaccination event hosted at the Payson High School parking lot.



POLICE DEPARTMENT

Snow

The Police Department plowed the front and back of the Payson Police Department, several Fire Departments, Red Cross, and a large portion of the south east end of town making the roads safer for not only safety personnel, but the citizens as well.

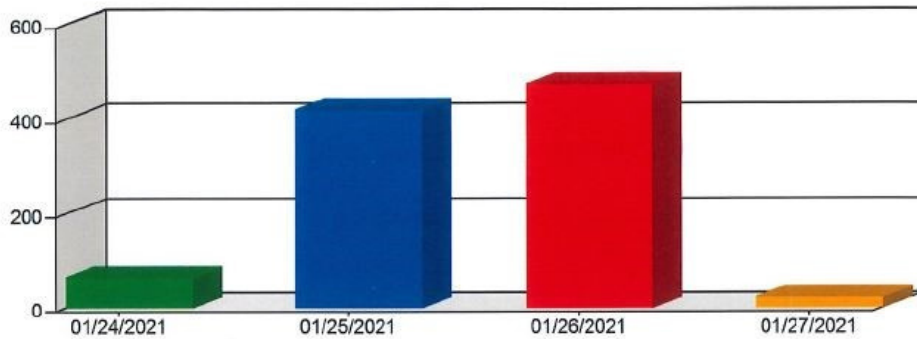


During the week of this snow storm, the Communication Center received approximately 100 additional calls for service and 978 calls in total.

Call Volume per Day

From: 01/24/2021 18:00:00 To: 01/27/2021 07:00:00
 PSAP: PYSN, Undefined
 Trunk Group/Pool: TG - 7D-E, TG - 911, TG - ADMIN, TG - PBX EXT, TG - RING DOWN, TG - TEXT911

Number of Calls : 978



Day	Number of Calls	Percentage (%)	Cumulative (%)
01/24/2021	64	6.54	6.54
01/25/2021	419	42.84	49.39
01/26/2021	473	48.36	97.75
01/27/2021	22	2.25	100.00
	978	100.00	

FIRE DEPARTMENT

The first of our new engines is complete and ready for inspection at the factory. Inspections will be conducted on February 15 to the 18th and the vendor anticipates this truck will be delivered to Payson the first week of March.



The engineer academy is well under way and has reached week five. COVID-19 and the snow storm pushed back the training a couple weeks but we are anticipating this new group to graduate in the beginning of May.

The Fire Department has written and will soon submit two grants to the Federal government: one to replace the Water Tender and purchase auto-pulse devices, and the other to provide some improvements to occupancy inspections.

The Records Management team trained with Tyler Industries on the new Fire Department Mobile computer software. The new features are exciting and should improve fire fighting and public safety. We hope to roll out the new system in March.

The Fire Department was proud to work with other Town partners as part of the Incident Management Team for the snow storm. In order to assist the Streets Department in their snow removal effort, the Fire Department cut up and removed over 30 trees that had fallen and blocked roadways.

PARKS, RECREATION & TOURISM

Snow Fun in Payson!

The Town parks system, particularly Rumsey Park and Green Valley Park, were highly utilized and served as locations within the community for residents and visitors to recreate in our winter elements. The Parks, Recreation, and Tourism Office received a high volume of calls, inquiries, and interest from individuals coming to Payson for the weekend to play in the snow. The Parks Maintenance Crew worked diligently to remove snow within the parks to ensure locals and visitors had access to these amenities. The Parks Maintenance Crew is continuing removal efforts of trees, limbs, and brush, within our park facilities.



Tree & Brush Collection Site at the Payson Multi-Event Center

The Payson Multi-Event Center has been set up to serve as a collection site for green waste (trees, limbs, brush, and branches) for the community to utilize and assist with the aftermath cleanup of the most recent snow event. This opportunity will extend until March 1, 2021, and will be open daily from 9am-4pm. To access the site, use the entrance to the Payson Multi-Event Center off Highway 87, as the McLane Road access to this facility will be closed during this time. No commercial dumping is permitted; residential only. Only open for green waste, no household trash or waste, as the green waste will be ground and used as bio fuel and cannot be contaminated with other waste. Any questions can be directed to the Parks, Recreation, & Tourism Office at 928-472-5110 or Kevin McCully, Fuels Manager, at 928-472-5171.



PARKS, RECREATION & TOURISM



Website Traffic & Winter Season Marketing

The Parks, Recreation, & Tourism website (www.paysonrimcountry.com) saw a clear increase to traffic starting on January 26 through the snow event. Over the 1/29-1/31 weekend the site traffic increased slightly over 50%, with 91% of new users to the site. On Saturday, 1/30 alone, users contributed to 1,566 total page views on the site. The winter weather also provided the opportunity for the Parks, Recreation, & Tourism team, along with our consultants Axis Culture group, to gather marketing materials for this season, see countless posts and tags referencing Payson, AZ on social media platforms, and to create & publish high quality video promotions for the winter season to share and have for future years. Visit Adventure Payson on Facebook and Instagram to view some of the photos and video.

Aquatic Facility Operators Course

Parks Supervisor, Scott VanOmmeran, obtained his Aquatic Facility Operators Certification. This is a premier certification program in swimming pool operations. To obtain this certification, one undergoes the most comprehensive and up to date training course for pool operators, including: water chemistry, disinfection, mechanical systems, operations, healthy pools, and safety.



PARKS, RECREATION & TOURISM

Adventure Dog Campaign

Town of Payson Parks, Recreation, & Tourism conducted the 3rd annual Adventure Dog Campaign. This campaign allows the public to submit photos of their dogs adventuring in Rim Country. Submissions are compiled and posted on social media platforms for the public to vote on their favorite photo. The top two photos move onto a head to head vote on social media. Then on January 1, we announce the previous year's Adventure Dog of the Year. This year's winner was a Payson local, Rue, a Pug Chihuahua. Rue's adventurous spirit and kayaking skills took her to top!

Adventurer's like Rue, when taking adventures in Rim Country in 2021, can use the hashtag #pasyonadventuredog2021, to be eligible for this year's campaign which takes place in December every year. 2020's campaign saw a submission of 51 dogs, 1,602 total votes from direct participants, and it was able to reach 15,331 people organically, not including the social media story reach. Tonto Silkscreen has also been an amazing partnering, contributing each year to this campaign an Adventure Dog bandana to the winning dog, and screen-printed sweatshirts to the owners.



WATER DEPARTMENT

On Saturday, January 30th, 2021 at 1:45 AM, a large booster pump located at the WQARF site on Aero Drive disengaged which caused a pressure surge within the piping inside the building. This pressure surge caused the joint restraint on a 90 degree fitting to slip and cause a 200 gallon per minute leak inside the building. Upon routine weekend inspection a few hours later, a Water Department employee arrived at the site to find water running out from the bottom of the garage doors. He opened the man door and witnessed the scene depicted in the photograph. The operator promptly shut down the electrical system and the water valves to isolate the issue. With the help of the crew, the building was drained, dried, and repair parts have been ordered. Additional joint restraint is being added to prevent future failure and, if parts arrive as scheduled, full operation of the facility is expected to resume by the end of the week.



End of Report

Next Report:

