

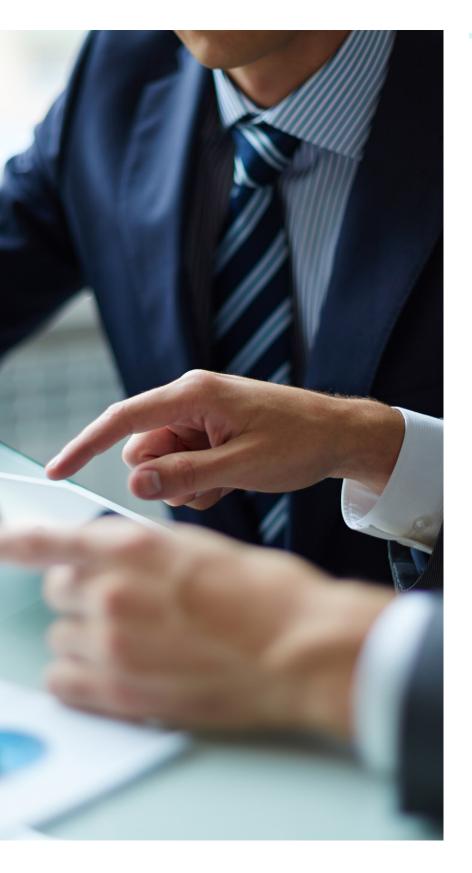
PAYSONAZ.GOV



TOWN MANAGER'S REPORT

SEPTEMBER 08, 2022

CONTENTS



03

MESSAGE FROM THE TOWN MANAGER

04

PAYSON LIBRARY

05

POLICE DEPARTMENT

06

FIRE DEPARTMENT

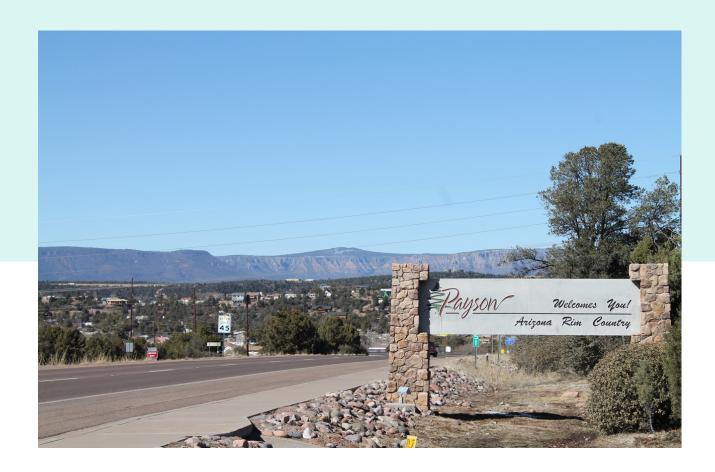
07

PARKS AND RECREATION DEPARTMENT

12

IT DEPARTMENT

MESSAGE FROM THE TOWN MANAGER



This document is developed and provided to help inform residents about what is happening with Town operations, services and programs; to answer frequently asked questions; and to encourage citizen participation in our local government. We aim to provide high quality programs and services to our residents in an effort to create a high quality of life. We welcome public comment and participation in the governance of our town. Residents are encouraged to join a council appointed board, commission or committee, speak at a council meeting during the public comment period, or fill out an online comment form. Town staff and I are honored to serve the residents of our town; we are committed to excellence and welcome you all to join us in the spirit of service.

-Troy Smith, Town Manager

PAYSON LIBRARY



POLICE DEPARTMENT

We have received 6 applications for our open Victim Rights Clerk position and are currently in the interviewing process.

Jeffrey Dean, a lateral officer from San Bernadino County Sheriff, started August 22, 2022. He has 10 years' experience in law enforcement as a certified Peace Officer in California. In a few weeks Jeffrey will take the AZ Post test to become a certified Arizona Peace Officer with the Payson Police Department.



FIRE DEPARTMENT

There are many exciting things happening in the Payson Fire Department, our new Recruit firefighter Elingson has started the Mesa Fire Department training academy and is doing well. He is in week two of what will be a sixteen-week process.

We have been working with AZ Department of Forestry and Fire Management (DFFM) on fuels treatments for several years. The latest partnership involves DFFM completing a fuels treatment on a piece of property that belongs to the State located near the Payson Airport.

DFFM has agreed to complete additional fuels mitigation and treatment on a Town owned piece of property in the area near our airport water tank. This work is being completed at no cost to the Town of Payson as a result of our strong relationship with them.



The Parks, Recreation and Tourism Department received fantastic feedback from the Washington DC office for The Wall That Heals and we wanted to share this correspondence with Mayor and Council.

Now that The Wall has departed I want to thank you for providing a great partnership to execute the display of The Wall That Heals in Payson. Our attendance was over 11,100 which includes over 300 students having a great learning experience at The Wall.

During our time there we provided 101 Veterans pins for the 50th Commemoration. We will be providing that information to the 50th as part of quarterly reports we share with them on travel for The Wall That Heals.

We can not say enough how crucial your engagement was to the success of the display in Payson. Having that support provided much-needed closure for veterans and family members in Arizona and we thank you for that assistance.

If your travels bring you to DC please contact us so we might share some time with you at The Wall.

With deep appreciation,

Cynthia Long Program Manager, The Wall That Heals





WHAT'S GOING ON WITH OUR SPORTS PROGRAMS?
A LOT.

Registration for the Fall Youth Soccer season is open with coach meetings and first practices starting mid September. Most of the divisions are full. The 5 & 6 grade division still has some room. Staff worked with the schools to get the word out to more families.

Adult Softball - the Recreation and Competitive leagues started Monday August 29th!

We have 2 Tournaments in September:

The Town sponsored Senior Softball Classic Tournament is being held on September 8 and 9th!

We also have the upcoming "6th Annual Home Run for Vets" which is being held September 17th and 18th!

Visitor Center

The Parks, Recreation and Tourism Department recently hosted a visitor center meet and greet. This event was a great opportunity to recognize our volunteer staff and continue the successful transition of the visitor center operations to the Town of Payson.



Visitor Center Volunteers



IT DEPARTMENT

INFORMATIONTECHNOLOGY PROJECT UPDATE

Town of Payson Network Refresh Project phase I completed. We added and upgraded our Internet Service Provider connections virtually guaranteeing uptime for the Town as well as enhanced network traffic inspection and filtering to protect the assets inside of the Town network. Next steps are introducing VPN (Virtual Private Network) access for the Town remote users, Since we introduced Office 365 remote work has gotten much easier, but with VPN, users will be able to access network resources while being remote. This new hardware will also bridge the gap to allow us to bring Wi-Fi connectivity to the Town's buildings. Lastly, there are several Town facilities that are not within the Town network that we are working to bring into the fold. Airport, Streets and Parks and Recreation departments will soon be able to access the Town's network and resources like any other building, greatly improving their functionality and reducing the cost of managing those site's current networks. One giant step forward for the Town in its goal of optimizing technological support systems for customer service excellence.



End of Report

Next Report: September 22, 2022

