

**Customer Service Questions Continued...**

date of the current read, the date of the last read and the number of days in the cycle.

As a convenience to our customers, we offer the Auto Pay method of payment. This means we will draft your checking account each month for the amount that is due eliminating the need to worry about submitting your payment. The drafts generally occur on the 15th of each month and a bill is still produced and mailed so that you can keep track of usage.

Customers may also obtain print outs that will reflect the history of their usage simply by contacting our office.

**WATER RATE SCHEDULE**

**Effective 10/15/23 Through Current**

<u>Monthly Usage</u>	<u>Rate per 1000 gal*</u>
0 to 2,000 gal	51.52
2001 to 5,000 gal	6.96
5,001 to 10,000 gal	9.17
10,001 to 20,000 gal	10.49
20,001+ gal	13.11

\*these figures do not include sales tax of 10.48%, or water tax of \$0.0065 per thousand gallons

**HOW TO CALCULATE**

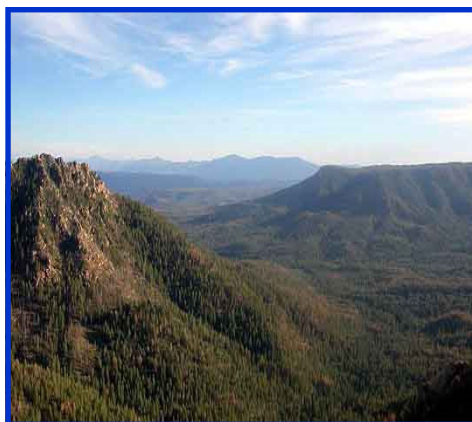
Average Payson Usage = 7500 gallons

First 2000 gallons	\$51.52
Next 3000 (\$6.96 X 3)	\$20.88
Next 2500 (\$9.17 X 2.5)	\$22.93
Taxes (Sales & Water)	\$10.04
<b>Total</b>	<b>\$105.37</b>

ACCOUNT NUMBER	DATE BILL PRINTED	RETURN THIS STUB WITH PAYMENT TO: <b>PAYSON WATER DEPARTMENT</b> TOWN OF PAYSON 303A N. BEELINE HIGHWAY PAYSON, AZ 85541 (928) 474-5242	PRESORTED FIRST CLASS MAIL U.S. POSTAGE PAID PAYSON, AZ 85541 PERMIT #1
PRESENT READING	SERVICE FROM		
PREVIOUS READING	SERVICE TO		
GALLONS USED	DAYS USED		
DESCRIPTION	AMOUNT	ACCOUNT NUMBER	DUE DATE
CURRENT BILL DUE DATE	8/30/2022		
AMOUNT DUE AFTER DUE DATE			
SERVICE ADDRESS:			

**A little about Payson....**

Known as the “Heart of Arizona”, Payson is located in the center of the state, approximately 100 miles from Phoenix to the south and 115 miles from Flagstaff to the North. The natural beauty of the area is accented by the Mogollon Rim, the 7000 foot high, southwestern edge of the vast Colorado Plateau. A fisherman’s dream and a hiker’s challenge, the area is home to seven mountain lakes and countless streams. At an elevation approaching 5,000 feet, the mild 4-season climate is a welcome escape to our neighbors to the south and a permanent home to 16,000 residents.



**303A N Beeline Highway  
Payson, AZ 85541**

**Contact:**  
**Customer Service**  
**Phone: 1-928-474-5242x4**  
**Fax: 1-928-472-2556**  
**Email: water@paysonaz.gov**



**Water Department**

**WELCOME TO  
PAYSON**

If you are planning to build, purchase or relocate to the Town of Payson, we have some important information to share with you.



**NEW CUSTOMER  
INFORMATION & WATER  
CONSERVATION GUIDE**

## Welcome to your new home...

We wish you many years of happiness and prosperity in the Town of Payson. With careful landscape planning and water wise conservation habits, we can all help to maintain the quality of life that attracted us to this area. This brochure is designed to help you become familiar with the Town of Payson Water Conservation policies. *You can also find information at our office about rainwater harvesting, the safe use of gray water and the approved list of Native and Low-water use plants.*

**Why Conserve....?** The beauty of the tall pines that surround our community can lead people to forget that we are a part of the arid southwestern desert. The prolonged drought we have been experiencing directly effects the recharge rate of our aquifer. The Payson Town Council, with strong citizen support, passed water conservation ordinances in an effort to promote sensible water use in the community.

The Town of Payson Conservation Ordinance **prohibits** the following at all residential/commercial services:

- 1) New turf areas, whether from seed or sod, as well as the expansion of existing turf areas
- 2) Water features that exceed 500 gallons
- 3) Spray or flood irrigation

Other **prohibitions** for commercial services include:

- 1) The use of reverse osmosis water treatment equipment in conjunction with drinking water vending machines and commercial ice making equipment is prohibited.
- 2) Irrigation systems shall be of the drip irrigation type and smart controllers (programmable, climate based) must be installed on all new commercial landscape irrigation projects.

## Water Restrictions...

On or before May 1st of each year the Water Department shall report to the Town Council the amount of precipitation, as measured by the National Weather Service, for the immediately previous twelve month period. Based on this information, a Water Conservation Level will be announced that will remain in effect for the next twelve month period. These levels vary in severity from 1 to 3; 3 being the most restrictive. Changes to the water conservation code went into effect May 16, 2014. For a full description of these restrictions, we suggest you obtain a copy of Resolution #2767 from the Water Department or by visiting the Town of Payson's website at [www.ci.payson.az.us](http://www.ci.payson.az.us)

## Watering Outdoors....

1. One important way to conserve water outside is by sweeping sidewalks and driveways clean rather than washing them with a garden hose, which is prohibited.
2. Water early in the morning or in the evening, to reduce evaporation.
3. Large amounts of water can be saved outdoors by re-



ducing the amount of water used for landscape irrigation. Low water use and drought-sensitive plants are available in a wide variety of colors, forms and sizes. Visit [www.paysonwater.com](http://www.paysonwater.com) for a copy of the Native and Low-Water Use Plant list. A full color copy can be purchased for \$5.00 at the Water Dept.

4. Install a drip irrigation system. It's the most efficient way to get water to the roots of your

plants.

5. To find out how deeply you're wetting the soil, use a moisture meter or a shovel to remove a 10-inch or longer core that lets you see how wet the soil really is at that depth.
6. Adjust water schedules to use water most efficiently. Let the weather be your guide for watering frequency, as well as the current Water Level Restrictions.
7. Use mulch around your plants to reduce evaporation and weeds while insulating the soil from extreme temperature changes.
8. Repair leaks in your irrigation system, outdoor piping and hose bibs promptly.

## Customer Service Questions...

If you have recently purchased or rented a home in the Town of Payson, it will be necessary for you to establish water service in your name. At least 24 hours advance notice is required in addition to the completion of a brief application and payment of a refundable security deposit.

If you are building a new home, it will be necessary for you to purchase a water service connection. In addition to the application for water service, a security deposit and a water meter fee we will require a copy of your building permit, which will reflect the payment of all other impact and/or water development fees. At least 10 business days advance notice is required for the placement of the meter. When the meter is placed, it will remain locked until the owner or contractor complies with our specifications for installing a customer shut off valve. A copy of these specifications can be obtained at the Water Department.

All meters are read on a monthly basis. Bills are mailed on the last business day of each month and due by the 15th of the following month.

Our bills are printed on a post card that will reflect the current month's read, the number of gallons used, the amount due and the due date. It also reflects the previous month's reading, the