



Fiscal Year 2016 - 2017 Annual Report





Message from Fire Chief David Staub

To the Mayor, Town Council, Town Manager, and Citizens of Payson

First I would like to thank each of you for your support of the Payson Fire Department, without this support we would be unable to provide service to you.

This continues to be an exciting time for the fire service. We welcome the changes that are coming as we evolve to meet the needs of our customers while using data and scientific research to guide our actions. We did not see a significant increase in calls from the previous year. However, we still experienced a call volume that exceeds the ten year average trend by 131 calls. Staff is analyzing this trend and looking for alternative deployment to continue to offer service. This last year we completed the Blue Card Command certification process that forms one approach to all emergencies that is exactly the same across all crews. This will allow for more efficient and safer operations. As I write this we have begun the study with Hellsgate Fire District on merger, consolidation, and joint operations alternatives. These are only a few of the exciting changes we are experiencing in the Fire Department. I am confident that our staff will rise to meet these challenges and will continue to provide excellent service to our citizen

A handwritten signature in black ink that reads "David Staub".

David Staub, Fire Chief



Station Locations, Apparatus, and Response Areas

Station 11

400 W. Main Street

Staffed Front-line Units: 1 - Type-1 Engine, 1 - Battalion Chief

Reserve Units: 1 - Engine, 1 - Rescue, 1 - Water Tender, 1 - Type-6 Engine, 1 - Rehab

Station 12

108 E. Rancho

Staffed Front-line Units: 1 - Type-1 Engine

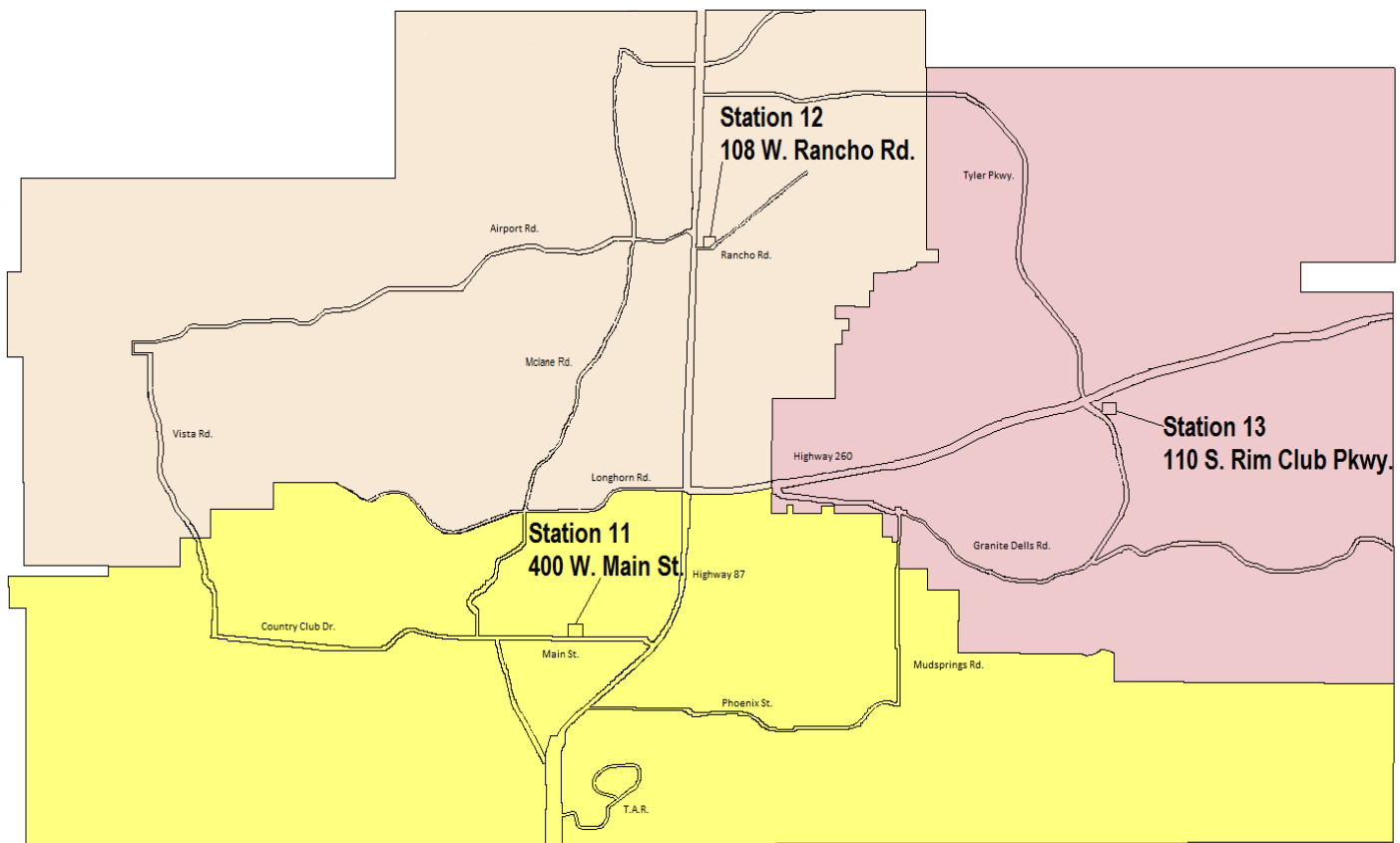
Reserve Units: 1 - Utility: 1 - Type- 6 Engine

Station 13

103 S. Rim Club Parkway

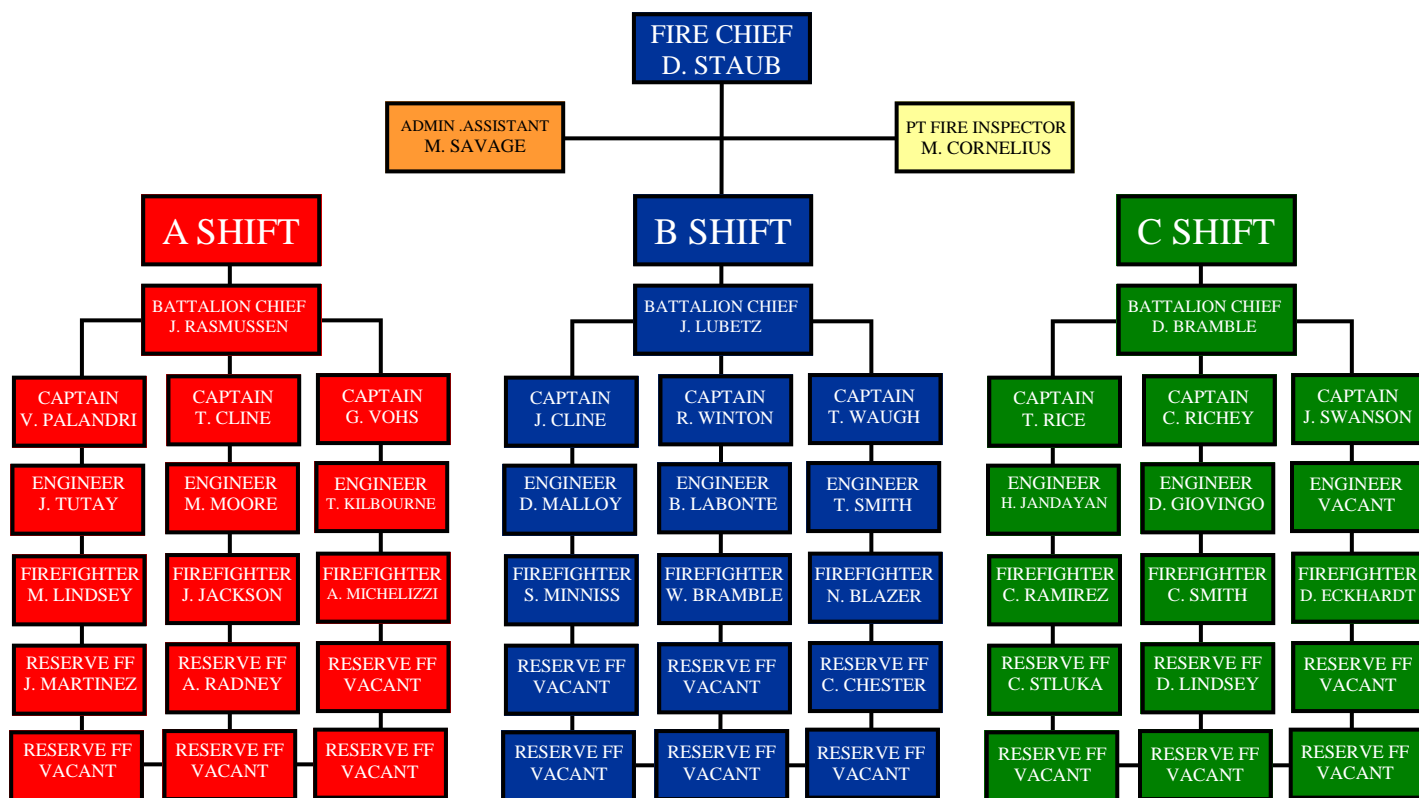
Staffed Front Line Units: 1 - Type 1 Engine

Reserve Unit: 1 - Reserve Command Vehicle



■ Station 11 Response Area ■ Station 12 Response Area ■ Station 13 Response Area

Payson Fire Department Organizational Chart FY 2016-2017



OUR VISION

It is the vision of the Payson Fire Department that all members will have the ability to do their jobs; act as fire prevention and safety agents in all respects; be positive role models to other citizens; respond quickly and proficiently to our customers' needs; and will be an active part of a productive, professional, and progressive organization.

OUR MISSION

The mission of the Payson Fire Department is to minimize the loss of life and property resulting from fire, medical emergencies, and other disasters through prevention, preparedness, and response. This will be accomplished in the most cost effective manner with maximum utilization of available resources, never sacrificing the safety of our members.

OUR VALUES

- Honesty: We operate with the utmost of integrity.
- Loyalty: We are loyal to the department, our coworkers, and the fire service.
- Innovation: We have the ability to be creative in our solutions.
- Respect: We respect ourselves, each other, and the traditions of the fire service.
- Proficiency: We know how to do our jobs.

Who we are and what we do



Members of the Payson Fire Dept. provide structure fire, wildland fire, vehicle fire, vehicle extrication and emergency medical response. We also respond to flooding issues, gas leaks (propane and gasoline), carbon monoxide issues, problems with smoke or carbon monoxide detectors, lock outs, lift assists, snake removals, bee swarms and more. We also attend over 25 major community events throughout the year providing incident management support, EMS, and education

FY 2016-2017 Personnel

Staffing	Sworn	Civilian
Administration	1	1
Fire Operations	30	0
Fire Prevention	0	0.5
Total Staffing	31	1.5

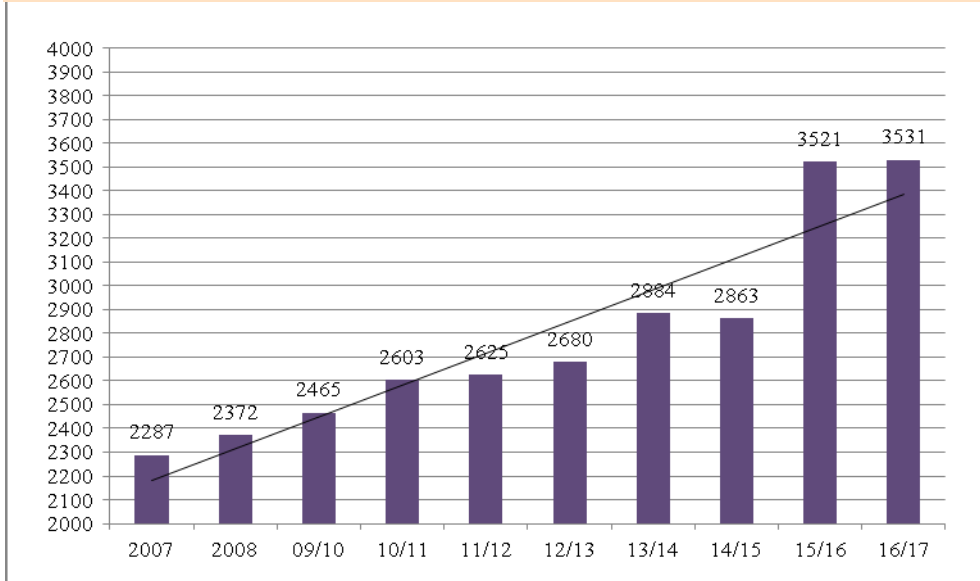
Service Delivery

Number of Incidents	3,531
Payson Population Served	15,245
Incorporated Square Miles Served	20.5
Miles of State Highway Served	42
Daily Fire Operations Minimum Staffing	9

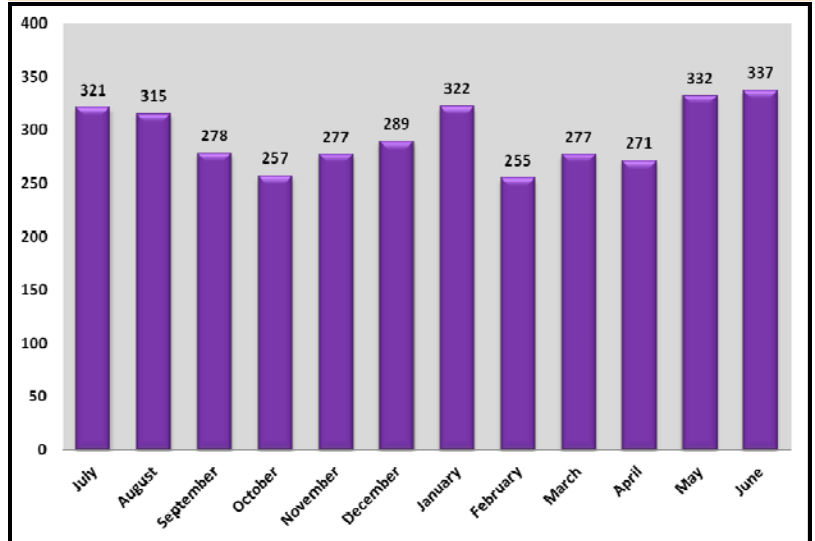
Types of Incidents

3,531	Total Responses	100%
2351	Emergency Medical Services	67%
70	Fire & Explosions	2%
86	Hazardous Condition	2%
569	Service Call	17%
278	Good Intent	8%
177	False Alarm	5%

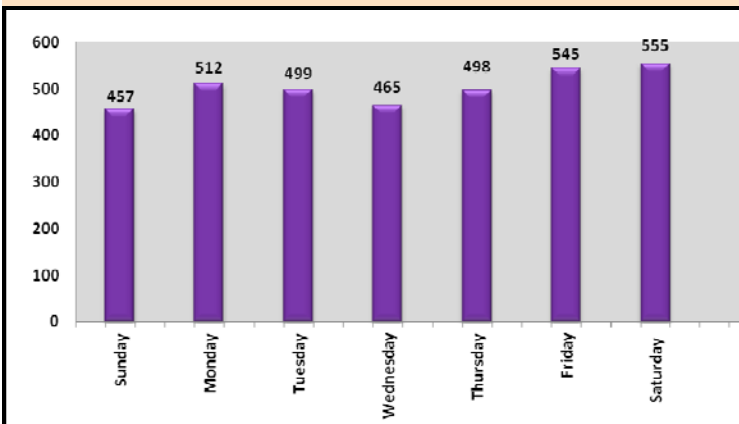
Annual Response Trends for Years 2007-2017



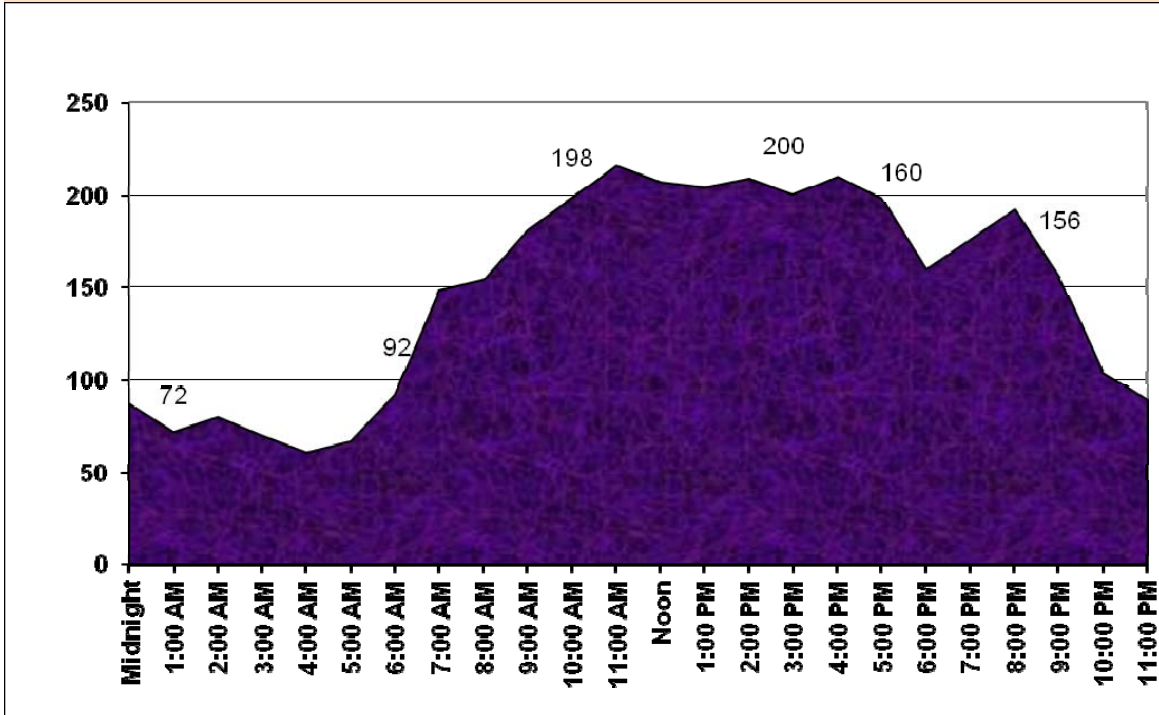
Incidents by Month FY 2016-2017



Incidents By Day of Week FY 2016-2017



Incidents by Time of Day FY 2016-2017



Incident Response Times

Average Response Times

Payson	5:29
All areas	6:00
Call to Dispatch	:33
Turnout time	1:26

Fractile Response Times

Minutes	Percentage of Incidents
<1	3.8%
1	6.0%
2	19.0%
3	38.7%
4	57.7%
5	71.6%
6	82.0%
7	87.7%
8	91.6%
9	93.9%
10	95.0%
11	96.0%
12	97.0%



Response Areas FY 2016-2017



Area	No. Responses
Payson	3175
Tonto Apache Res.	71
Round Valley-Oxbow	36
East Verde Park	15
Hellsgate	20
Houston Mesa	119
Other	41
Auto & Mutual Aid Given	147



A rainbow over the Granite Dells

Responses by Shift FY 2016-2017

A Shift	1125	31.86%
B Shift	1227	34.75%
C Shift	1179	33.39%

Responses by Station FY 2016-2017

Station 11	1675	47.43%
Station 12	1429	40.47%
Station 13	427	12.10%



Permits Issued FY 2016-2017

Burn	94
Firework Displays	2
Hydrant Flow Tests	7

Annual Operations Budget

FY 14/15	\$ 3,042,500
FY 15/16	\$ 3,155,000
FY 16/17	\$ 3,313,300

Risk Reduction Activities

Building permit inspections	75
Business license inspections	132
Plan reviews	159
Fire inspections	10
Firewise assessments	45
Properties declared Firewise	6
Calls to assist physically disabled	342
Homes we serviced CO/smoke detectors	161
Fire Safety public education contacts	577
Number of people touring fire stations	320
Car seats inspected/installed	400
Citizens trained in CPR	851
CPR classes	158
AED's managed	44
Hydrants maintained	183
Hydrants flow tested	7



Structure Fire Loss & Save Data

Pre-Incident Value	\$ 2,289,675
Structure Fire Loss	\$ 917,850
Save Ratio	59.92%

Fire Cause FY 2016-2017

Intentional	1
Unintentional	28
Equipment failure	4
Act of nature	2



Training Data FY 2016-2017

Facility Training	202 .00 hrs		
Officer Training	1,892.46 hrs	Number of members trained	34
Company Training	6,574.88 hrs	Total spent on FD training (Including Fire Ops. class budget of \$5000)	\$22,500
Driver/Operator Training	1,751.96 hrs	Average spent per member	\$ 529
EMS Training	1,321.00 hrs		
TOTAL	11,742.30 hrs		
Average per Firefighter	345.36 hrs		

Training Accomplishments FY 2016-2017

- Coordinated the very first National Fire Academy Direct Delivery course ever offered in Payson- F0290 Training Operations for Small Fire Departments. This course trained 11 firefighters from around Northern Arizona on how to better manage training in small organizations. (October 13-22, 2016)
- Collaborated with AirMethods to offer low-cost paramedic continuing education to area EMS professionals.
- Sponsored and provided instructors for Fire Operations Course through GCCC; 14 students graduated.
- All members completed emergency vehicle driver operator field training course.
- Participated in regional LPG Emergencies HAZMAT training with Alliant Gas.
- Provided 6 students, an instructor, and a class coordinator for the 44th annual Arizona State Fire School in Mesa.
- Awarded and implemented Assistance to Firefighters Grant (AFG) for Blue Card Command officer training and command training center.
- Trained and certified 28 members in Blue Card Incident Commanders
- Trained and certified 3 members as Blue Card Instructors
- Transferred training records management to a stand alone system through Target Solutions
- Supported the Arizona State Fire Training Committee with one PFD member
- Supported the Arizona Emergency Medical Systems board of governors with one PFD member
- Fire Chief Staub supported the Arizona Fire Chiefs Association as current president of the organization

Firefighter of The Year FY 2016-2017



Engineer Travis Kilbourne

New Recruits FY 2016-2017



Michael Lindsey



Carson Ramirez

Firewise Examples and Information



The property on the left has been Firewised, meaning that most of the underbrush has been cleared and tree branches trimmed up. The property on the right is thick with brush which creates continuity of fuels making perfect conditions for rapid fire spread to adjacent land and structures.



The above properties are adjacent to one another and separated by a chain link fence. Again, the property on the left has had the ladder fuels removed which helps to keep a fire from moving up and into the large trees. It also has a much lower fuel load than the property on the right side of the fence which will lessen the intensity of a fire. The property on the right has a lot of thick underbrush which will burn fast and hot creating a large amount of embers that can cause rapid fire spread to the large trees and to nearby homes.

For more information you can contact Captain Toby Waugh at twaugh@paysonaz.gov or go to the website www.wildlandfireRSG.org

Frequently Asked Questions and Answers

Q: What are the hours for the Fire Department office?

A: The Administrative Office hours are 7:00 a.m. to 6:00 p.m. Monday-Thursday. We are closed during the lunch hour from 12:00 to 1:00 p.m. If you have an emergency, call 911.

Q: What are the operating hours and locations of the BRUSH PITS?

A: The Blattner Pit is located on Hwy. 260 at M.P. 259.7. It is open on Saturday from 8:00 a.m. to 4:00 p.m. The Pine Pit is located seven tenths of a mile in on the Control Rd off of Hwy. 87, South of Pine. This pit is open on Sunday from 8:00 a.m. to 4:00 p.m. It is recommended that you check their website to verify pit schedules at www.mvppofaz.org.

Q: How can I get my smoke detectors checked?

A: Call the Fire Department at 928-474-5242 ext. 9 to schedule an appointment. We'd be happy to come to your home and check your smoke detectors. You can also check your smoke detectors by pressing the button on the front until it activates. If it doesn't activate, your battery should be replaced. Smoke detectors have a limited life span; if your smoke detector is more than ten years old it should probably be replaced.

Q: Can I get my car seat checked? How long does this take?

A: Call 928-474-5242 ext 9 to make an appointment. It usually takes approximately one hour. We have a certified Safety Seat Inspector at 400 W. Main St.

Q: What is a Guardian Angel Unit and how do I get one?

A: What the Fire Department calls the Guardian Angel Unit is a small heart shaped pendant that a person wears around the neck. It can be worn even in the shower. A unit is hooked up to a phone line. If you fall or need help, you can press the button on your pendant and it dials the preprogrammed phone number in it. That person can be anyone who can come to your house and help you. If you need medical help, they can call 911 for the Fire Department to respond. You can get one installed by calling the Police Department at 928-472-5065.

Q: Why do firefighters have to go to the grocery store in a fire engine?

A: Firefighters live and work as a team. They may be called upon at any moment to respond to emergencies and need to stay together. They take the fire engine because it is their toolbox; it carries all the tools they may need to mitigate many different kinds of emergencies. Firefighters may be at the grocery store to buy healthy food to eat at the station, or to mitigate an incident, or to do a preplan of the building before an emergency happens. Our goal is that each in-service fire engine has a minimum of three firefighters to respond to an incident. So that means if the fire engine is called to an emergency and all three firefighters are not together and with their toolbox it is out of service and another unit must be sent.

Q: Does the fire department buy the food for firefighters to eat?

A: No. Firefighters are just like most workers in the private sector, if they want to eat they must provide their own food. The only time the fire department buys food for firefighters is when they are working a long duration incident and the firefighters are unable to buy or prepare their own while on scene.

Q: What services are provided?

A: The Fire Department provides fire and emergency medical services by career and reserve firefighters and state certified EMT's and paramedics. The Department has a full complement of fire, medical, and rescue equipment. The Department also provides fire inspection and public education programs, wildland firefighting services, and some technical rescue capabilities.

Q: How would I go about scheduling a station tour?

A: The Payson Fire Department offers tours of each of our three fire stations. To schedule a tour go to the following link on the town website under the Fire Dept.: [EVENT REQUEST FORM](#). Complete the request form and mail or bring it in Station 11 on Main Street.

Q: May I schedule a ride-along with a fire crew?

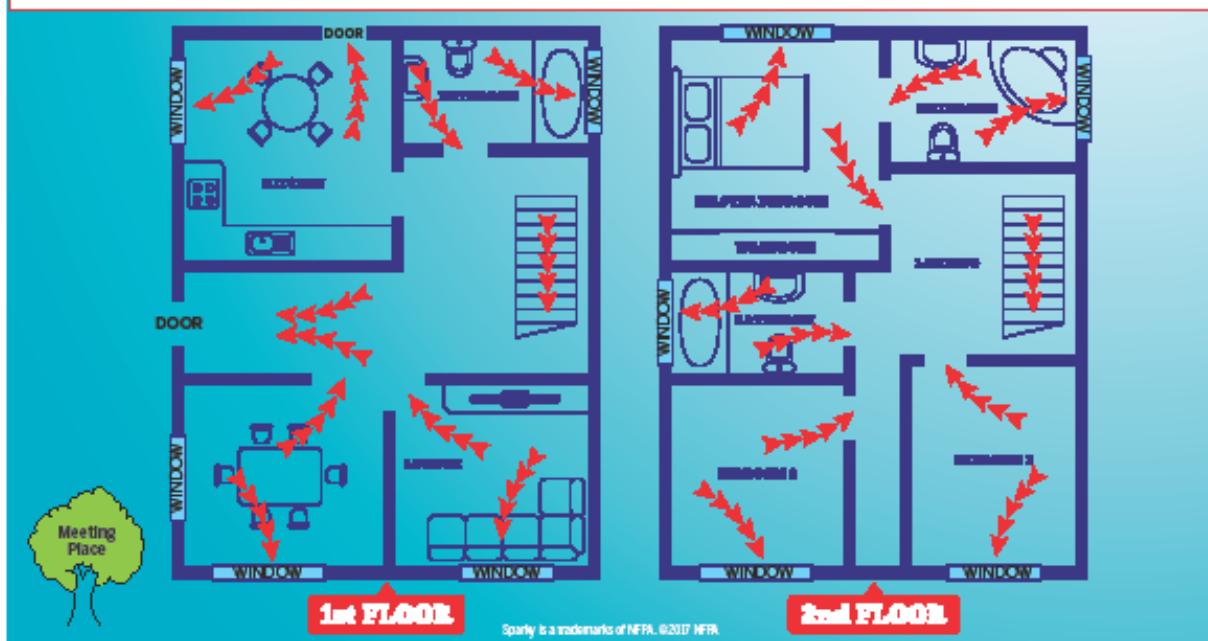
A: Yes. You must be at least 13 years of age with a signed parental permission form You may ride with the fire crew between 9:00 a.m. and 5:00 p.m. Contact the Administration Office at 928-474-5242 ext. 9 for scheduling.

Fire Prevention Week Oct. 8-14, 2017

Have a Home Fire Escape Plan



- Draw a map of your home. Show all doors and windows.
- Visit each room. Find two ways out.
- All windows and doors should open easily. You should be able to use them to get outside.
- Make sure your home has smoke alarms. Push the test button to make sure each alarm is working.
- Pick a meeting place outside. It should be in front of your home. Everyone will meet at the meeting place.
- Make sure your house or building number can be seen from the street.
- Talk about your plan with everyone in your home.
- Learn the emergency phone number for your fire department.
- Practice your home fire drill!
- Make your own home fire escape plan using the grid provided on page 2.



For more information go to www.NFPA.org/education