



# Fiscal Year 2017 - 2018 Annual Report



## Message from Fire Chief David Staub

### To the Mayor, Town Council, Town Manager, and Citizens of Payson

The Payson Fire Department submits our annual report for your information on the data that drives our services. The most notable trend in the data this year is the leveling of call volume. On page seven are two graphs that indicate calls per day of week and calls per month. The PFD calls per month historically indicated a sharp increase in calls during the summer months, this year the call volume has remained constant across all the months. The calls by day of the week have a similar pattern where historically the weekend was busier, we are now experiencing a constant call volume every day. Page eight indicates calls by time of day and there are two points I would like to make about this graph. One, the peak call volume is now extending into the nine o'clock hour, and two it should be noted that our most dangerous and staff demanding call types (e.g. structure fires) occur most frequently during the low call volume periods of time.

A person without training who responds in a time of emergency is a well-intentioned helper. A professional firefighter is well trained and prepared to deal with the community's threats. Your Payson Firefighters have once again demonstrated their professionalism and preparation to assist in a time of emergency by logging over 12,600 hours of training or over 350 hours of training per member. This number exceeds the national standard by almost an hour a day. What this means to you as a tax payer and customer is that your fire department will arrive ready to safely address your emergency when you need us.

All of this is made possible by the dedication of the over 40 professional, full-time and part-time firefighters of the Payson Fire Department who are honored and proud to serve this community. On behalf of all of them I say thank you for your continued support.

*David Staub*



# Station Locations, Equipment & Response Areas

## Station 11

*400 W. Main Street*

Staffed Front-line Units: 1 - Type-1 Engine, 1 - Battalion Chief

Reserve Units: 1 - Engine, 1 - Rescue, 1 - Water Tender, 1 - Type-6 Engine, 1 - Rehab

## Station 12

*108 E. Rancho*

Staffed Front-line Units: 1 - Type-1 Engine

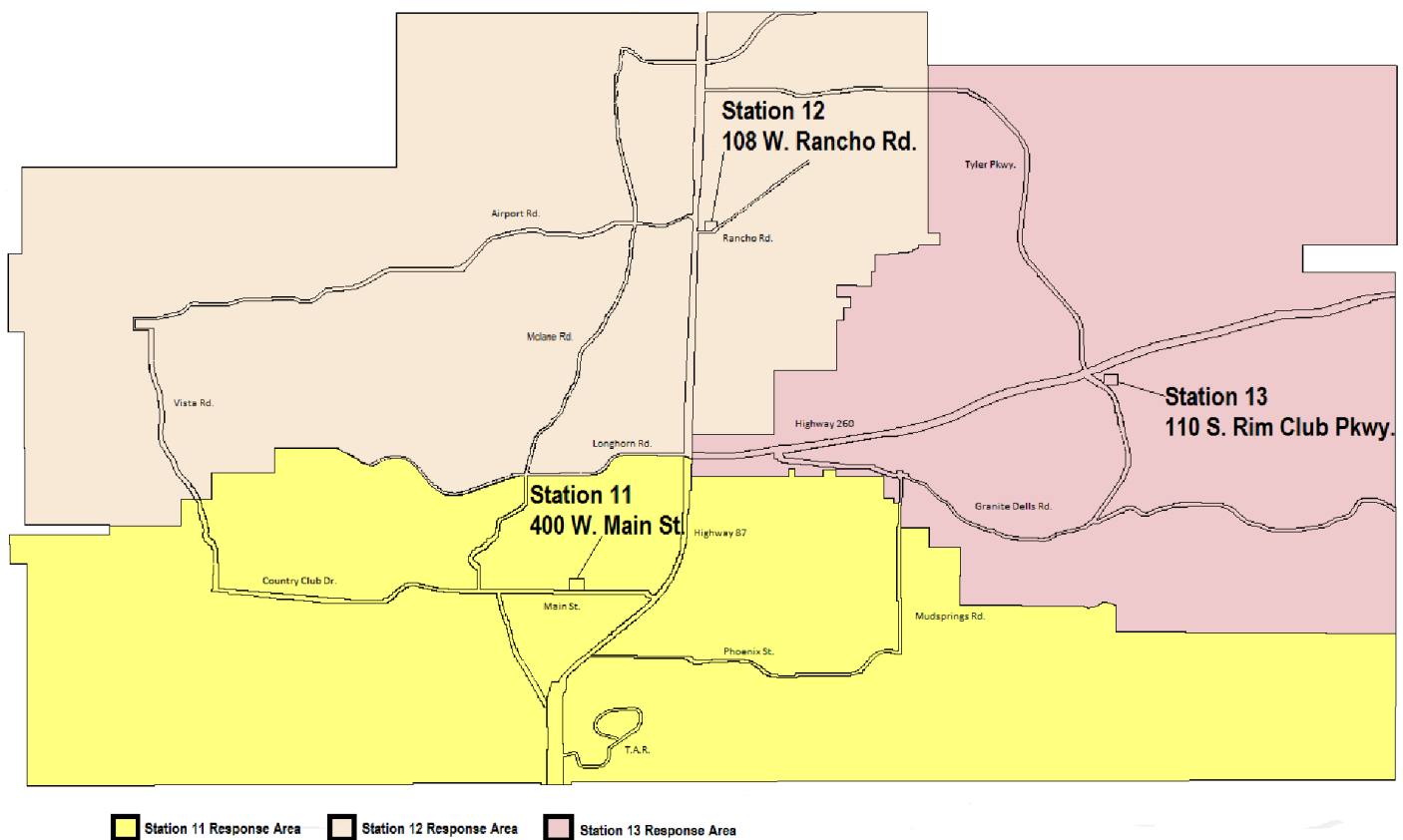
Reserve Units: 1 - Utility; 1 - Type- 6 Engine

## Station 13

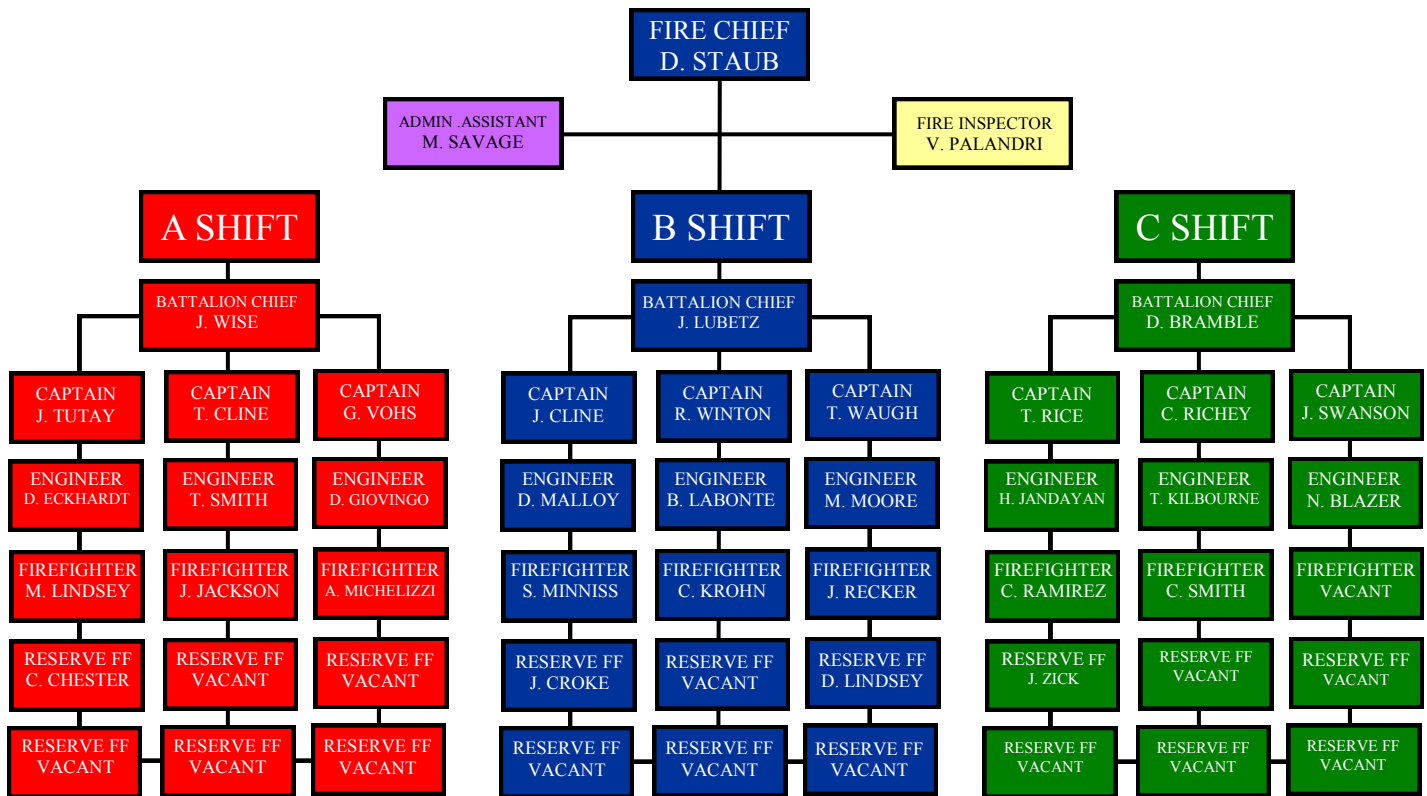
*103 S. Rim Club Parkway*

Staffed Front Line Units: 1 - Type 1 Engine

Reserve Unit: 1 - Reserve Command Vehicle



# Payson Fire Department Organizational Chart FY 2017-2018



## OUR VISION

It is the vision of the Payson Fire Department that all members will have the ability to do their jobs; act as fire prevention and safety agents in all respects: be positive role models to other citizens: respond quickly and proficiently to our customers' needs; and will be an active part of a productive, professional, and progressive organization.

## OUR MISSION

The mission of the Payson Fire Department is to minimize the loss of life and property resulting from fire, medical emergencies, and other disasters through prevention, preparedness, and response. This will be accomplished in the most cost effective manner with maximum utilization of available resources, never sacrificing the safety of our members.

## OUR VALUES

Honesty: We operate with the utmost of integrity.

Loyalty: We are loyal to the department, our coworkers, and the fire service.

Innovation: We have the ability to be creative in our solutions.

Respect: We respect ourselves, each other, and the traditions of the fire service.

Proficiency: We know how to do our jobs.

## Who We Are and What We Do



**Members of the Payson Fire Dept. provide fire suppression for structure, wildland and vehicle fires. We provide emergency medical response, vehicle extrication, swift water rescue and rope rescue. We also respond to flooding emergencies, plane crashes, gas and fuel leaks (propane and gasoline), carbon monoxide issues, problems with smoke or carbon monoxide detectors, lock outs, lift assists, snake removals, bee swarms and more. We do building inspections and plan reviews for fire prevention. We also provide support for over 25 major community events throughout the year providing incident management, fire suppression, EMS and education.**

<b>Staffing</b>	<b>Sworn</b>	<b>Civilian</b>
Administration	1	1
Fire Operations Career	30	0
Fire Operations Reserve	4	0
Fire Prevention	.5	0.5
<b>TOTAL STAFFING</b>	<b>35.5</b>	<b>1.5</b>

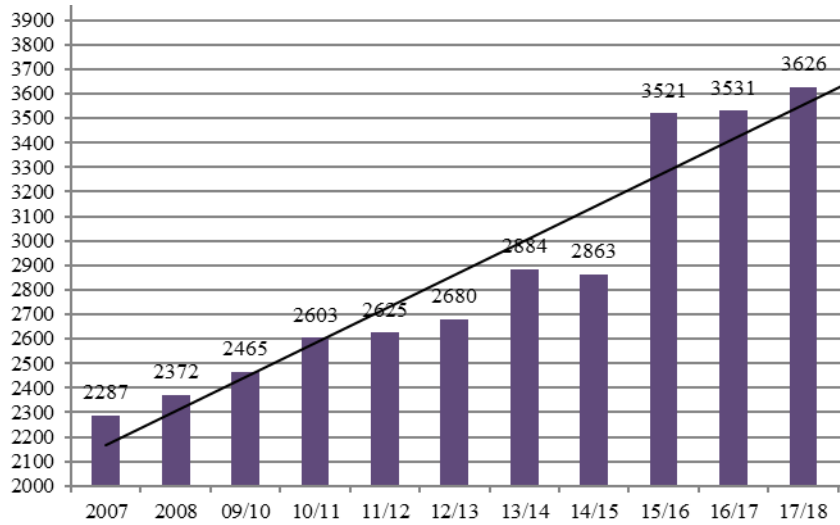
### Service Delivery

Number of Incidents	3,626
Payson Population Served	15,520
Incorporated Square Miles Served	20.5
Miles of State Highway Served	42
Daily Fire Operations Minimum Staffing	9

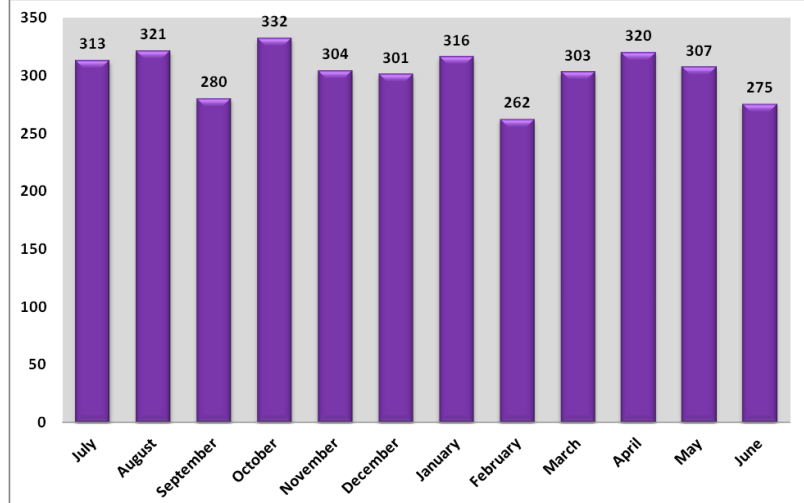
### Types of Incidents

<b>3,626</b>	<b>Total Responses</b>	<b>100%</b>
2346	Emergency Medical Services	65%
73	Fire & Explosions	2%
47	Hazardous Condition	1%
641	Service Call	18%
339	Good Intent	9%
180	False Alarm	5%

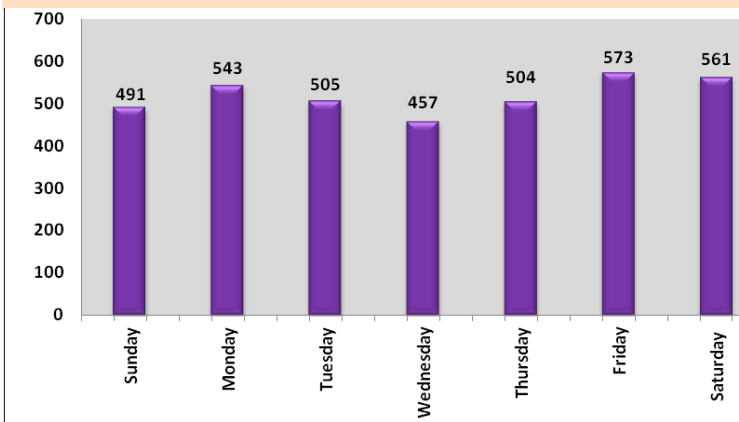
## Annual Response Trends for Years 2007-2018



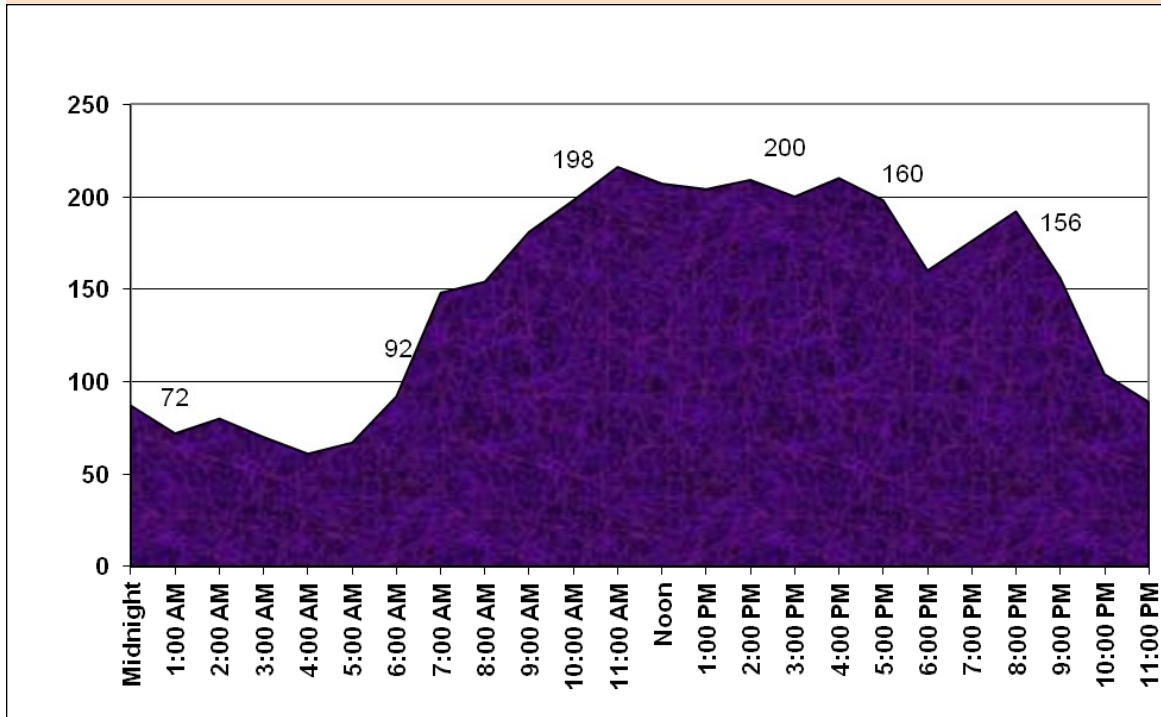
## Incidents by Month FY 2017-2018



## Incidents By Day of Week FY 2017-2018



## Incidents by Time of Day FY 2017-2018



## Incident Response Times

### Average Response Times

Payson	5:29
All areas	6:00
Call to Dispatch	:33
Turnout time	1:24

### Fractile Response Times

Minutes	Percentage of Incidents
<1	2.9%
1	7.3%
2	19.0%
3	38.7%
4	55.3%
5	68.3%
6	78.3%
7	87.7%
8	86.0%
9	90.6%
10	95.0%
11	96.1%
12	97.1%







### Response Areas FY 2017-2018

Area	No. Responses
Payson	3143
Tonto Apache Res.	89
Round Valley-Oxbow	70
East Verde Park	13
Hellsgate	25
Houston Mesa	114
Other	152
Auto & Mutual Aid Given	102

### Responses by Shift FY 2017-2018

<b>A Shift</b>	1192	33.00%
<b>B Shift</b>	1304	36.00%
<b>C Shift</b>	1130	31.00%

### Responses by Station FY 2017-2018

<b>Station 11</b>	1617	45.00%
<b>Station 12</b>	1464	40.00%
<b>Station 13</b>	545	15.00%





### Permits Issued FY 2017-2018

Burn	218
Firework Displays	4
Blasting	3



### Annual Operations Budget

FY 14/15	\$ 3,042,500
FY 15/16	\$ 3,155,000
FY 16/17	\$ 3,313,300

### Risk Reduction Activities

Building permit inspections	250
Business license inspections	120
Plan reviews	250
Fire Inspections	324
Firewise assessments	360
Acres Firewised	21
Calls to assist physically disabled	406
Homes we serviced CO/smoke detectors	161
Fire Safety public education contacts	1249
Number of people touring fire stations	320
Car seats inspected/installed	400
Citizens trained in CPR	665
CPR classes	121
AED's managed	46



## Structure Fire Loss & Save Data

Pre-Incident Value                      \$ 2,882,701

Structure Fire Loss                      \$ 997,786

Save Ratio                                      65.38%

## Fire Cause FY 2017-2018

Intentional                                      0

Unintentional                                  27

Equipment failure                            5

Act of nature                                    1

Undetermined                                  11



## Training Data FY 2017-2018

Facility Training	1138 .00 hrs	Number of members trained	36
Officer Training	3,825.71 hrs	Authorized career line positions	30
Company Training	7,146.25 hrs	Career staff positions	2
Driver/Operator Training	4,226.71 hrs	Staff reserve positions	4
EMS Training	1,618.25 hrs	Training Budget (Including GCCC Fire Operations class budget of \$5000)	<b>\$22,500</b>
<b>TOTAL</b>	<b>12,603.29 hrs</b>	Average spent per member \$514.71 (-14.59 from FY 17-18)	
<b>Average per Firefighter</b>	<b>350.09 hrs</b>		

## Training Accomplishments FY 2017-2018

- Collaborated with Air Methods and PHI companies to offer low and no-cost paramedic continuing education to Rim Country area EMS professionals
- Sponsored and provided instructors for Fire operations Course through GCCC; 9 students graduated; 8 passed AZCFSE exams
- All members completed emergency vehicle driver operator training renewal course
- Participated in regional LPG Emergencies HAZMAT training with Alliant Gas
- Provided 6 students and a class coordinator for the 44th Annual Arizona State fire School in Mesa, Arizona
- Renewed 28 members as Blue Card Hazard Zone Type 4/5 Incident Commanders
- Supported the Arizona State Fire Training Committee with one PFD member
- Supported the Arizona Emergency Medical Systems board of governors with one PFD member
- Fire Chief Staub supported the Arizona Fire Chiefs Association as the immediate past president of the organization
- Participated in 4 multi-agency and multi-company drills with Hellsgate Fire District

**Firefighter of the Year FY 2017-2018**



**Thorry Smith**

**New Recruits FY 2017-2018**



**Christopher Krohn**



**Jordan Nathe**

## Retirements



**Battalion Chief Jimmie Rasmussen  
28 Years of Service**



**Some of the members of A-Shift with Jimmie just prior to his retirement.**

## Frequently Asked Questions and Answers

**Q: What are the hours for the Fire Department office?**

**A:** The Administrative Office hours are 7:00 a.m. to 4:00 p.m. Monday-Friday. We are closed during the lunch hour from 12:00 to 1:00 p.m. If you have an emergency, call 911.

**Q: What are the operating hours and locations of the BRUSH PITS?**

**A:** The Blattner Pit is located on Hwy. 260 at M.P. 259.7. It is open on Saturday from 8:00 a.m. to 4:00 p.m. The Pine Pit is located seven tenths of a mile in on the Control Rd off of Hwy. 87, South of Pine. This pit is open on Sunday from 8:00 a.m. to 4:00 p.m. The Pits are closed over the winter. For updated information go to the website [www.mvppofaz.org](http://www.mvppofaz.org) or call 928-978-8765

**Q: How can I get my smoke detectors checked?**

**A:** Call the Fire Department at 928-472-5120 for assistance. We will come to your home and check your smoke detectors. You can also check your smoke detectors by pressing the button on the front until it activates. If it doesn't activate, your battery should be replaced. If your smoke detector is more than ten years old the whole unit should probably be replaced.

**Q: Can I get my car seat checked? How long does this take?**

**A:** Call 928-472-5120 to make an appointment. An installation takes approximately one hour. We have a certified Safety Seat Inspector available by appointment at 400 W. Main St.

**Q: What is a Guardian Angel Unit and how do I get one?**

**A:** What the Fire Department calls the Guardian Angel Unit is a small heart shaped pendant that a person wears around the neck. It can even be worn in the shower. A unit is hooked up to a wired phone line. If you fall or need help, you can press the button on your pendant and it dials a preprogrammed phone number that you have chosen. If you need medical help, they can call 911 for the Fire Department to respond. You can get one installed by calling the Police Department at 928-472-5065.

**Q: Why do firefighters have to go to the grocery store in a fire engine?**

**A:** Firefighters live and work as a team. They may be called upon at any moment to respond to emergencies and need to stay together. They take the fire engine because it is their toolbox; it carries all the tools they may need to mitigate many different kinds of emergencies. Firefighters may be at the grocery store to buy healthy food to eat at the station, to mitigate an incident, or to do a preplan of the building before an emergency happens. Each fire engine requires a minimum of three firefighters to respond to an incident. So that means if the fire engine is called to an emergency and all three firefighters are not together, another fire engine must be called upon to assist, tying up the second engine if it becomes needed elsewhere.

**Q: Does the fire department buy the food for firefighters to eat?**

**A:** No. Firefighters are just like most workers in the private sector, if they want to eat they must provide their own food. The only time the fire department buys food for firefighters is when they are working a long duration incident and the firefighters are unable to buy or prepare their own meals while on scene.

**Q: What services are provided?**

**A:** The Fire Department provides fire and emergency medical services by career and reserve firefighters and state certified EMT's and paramedics. The Department has a full complement of fire, medical, and rescue equipment. The Department also provides fire inspection and public education programs.

**Q: How would I go about scheduling a station tour?**

**A:** The Payson Fire Department offers tours of each of our three fire stations. To schedule a tour go to the link on the town website under the Fire Dept.: [EVENT REQUEST FORM](#). Complete the request form and mail or bring it in to Station 11 at 400 W. Main Street.

**Q: May I schedule a ride-along with a fire crew?**

**A:** Yes. You must be at least 13 years of age with a signed parental permission form. You may ride with the fire crew between 9:00 a.m. and 5:00 p.m. Contact the Administration Office at 928-472-5120 for scheduling.

# Fire Prevention Week Oct. 7-13, 2018

## Close Your Door

### CLOSE YOUR DOOR

It Could Save Your Life

Fire is getting faster, so if you can get out, get out. But if you can't, a closed door could make a life-saving difference.



Close the door and better your chances! A closed door could buy you time in a fire, and that's not all...

A closed door can hold back fire's heat. In tests, an open door room reached dangerous temperatures while a closed door room stayed under 100°F.



A fire needs oxygen to burn. Don't let it take yours! A closed door can keep more oxygen in the room – and away from the fire – so you can breathe better.

Closing the bedroom door at night could give you more time to react to if the smoke alarm sounds.

A closed door can help slow fire's spread and keep dangerous smoke away from you.

Because of the plastics in most modern furniture and household items, fire is more toxic and much faster than ever before.

A fire needs heat, fuel and oxygen to exist. Closing the door when exiting a burning structure can cut off the oxygen and stop the growth of fire.



For more information go to [closeyourdoor.org](http://closeyourdoor.org)