



Fiscal Year 2018 - 2019 Annual Report





Message from Fire Chief David Staub

To the Mayor, Town Council, Town Manager, and Citizens of Payson

First I would like to thank each of you for your support of the Payson Fire Department, without this support we would be unable to provide service to you.

This report captures the many great services the Fire Department is providing to our community. We again experienced changes within the department as long time employee, Battalion Chief Jerome Lubetz retired and we hired four new firefighters. We experienced a decline in calls for the first time in four years and the volume was below the ten-year trend line for the first time since 2015. With this decline came a reduction in fires. It is too early to say that the trend is heading the right way but this data does suggest some optimism.

Your professional full and part time staff is proud to serve our community and humbled by the opportunity. We look forward to 2019/2020 with great anticipation.

David Staub



Station Locations, Equipment & Response Areas

Station 11

400 W. Main Street

Staffed Front-line Units: 1 - Type-1 Engine, 1 - Battalion Chief

Reserve Units: 1 - Engine, 1 - Rescue, 1 - Water Tender, 1 - Type-6 Engine, 1 - Rehab

Station 12

108 E. Rancho

Staffed Front-line Units: 1 - Type-1 Engine

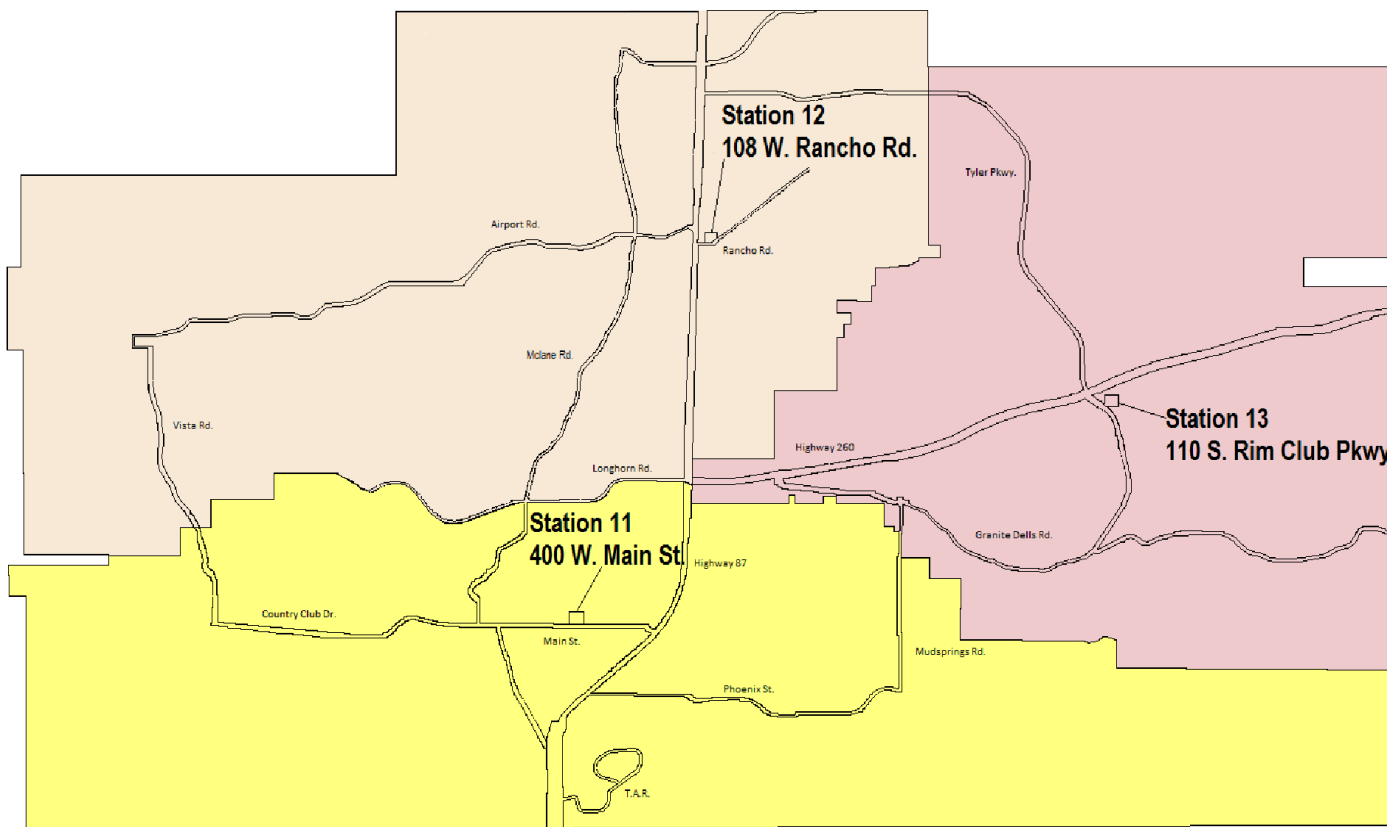
Reserve Units: 1 - Utility; 1 - Type- 6 Engine

Station 13

103 S. Rim Club Parkway

Staffed Front Line Units: 1 - Type 1 Engine

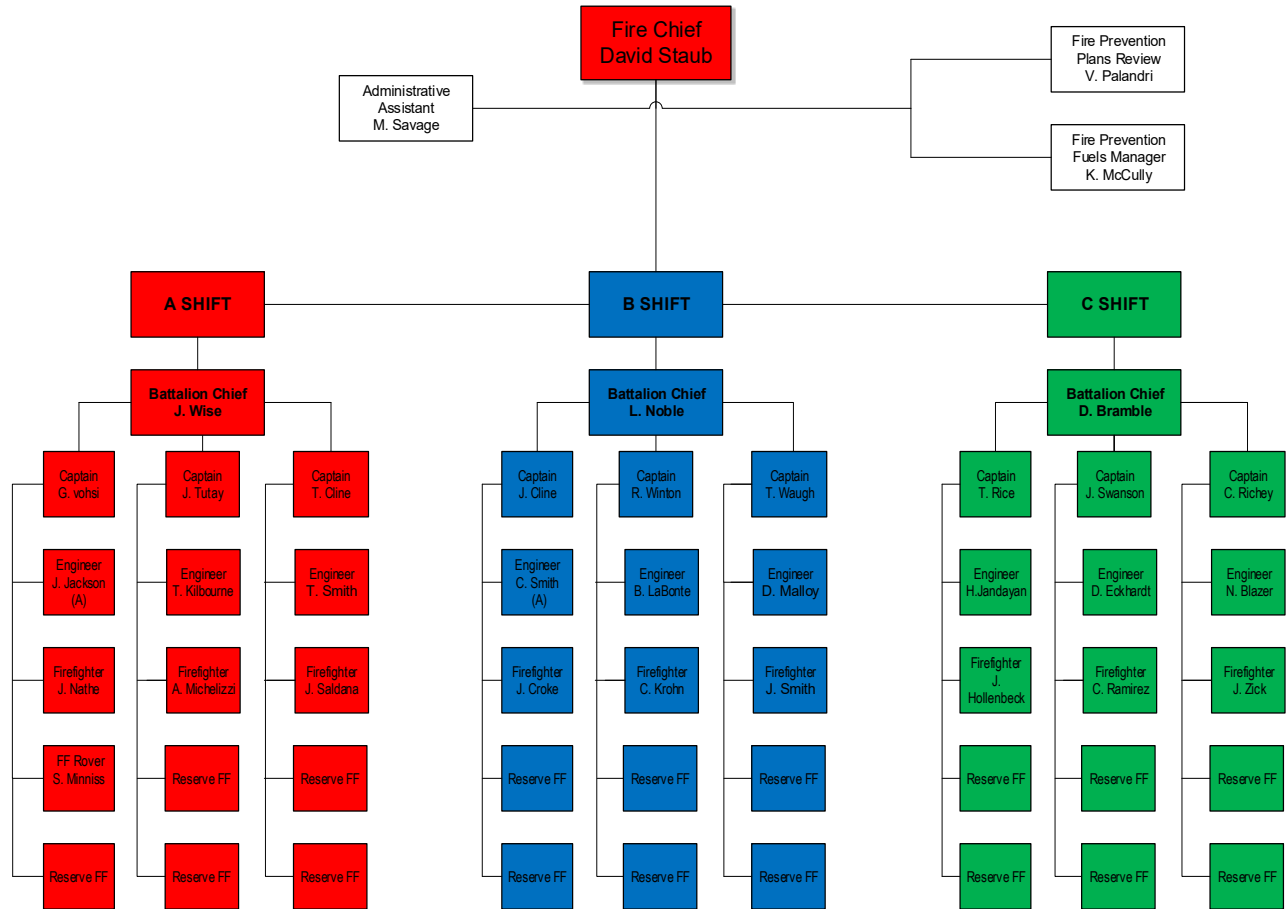
Reserve Unit: 1 - Reserve Command Vehicle



■ Station 11 Response Area ■ Station 12 Response Area ■ Station 13 Response Area

Payson Fire Department Organizational Chart FY 2018-2019

Payson Fire Department
Organizational Chart
FY 2019-2020



OUR VISION

Our vision is to be a valued partner of our community with strong professional relationships while serving as the premier all-hazard mitigation and response services provider.

OUR MISSION

Our mission is to safely minimize the loss of life and property resulting from fire, medical emergencies, and other disasters through prevention, education, preparedness, and response

OUR VALUES

The members of the Payson Fire Department are expected to demonstrate:

Integrity-We will be honest while having strong moral principles

Professionalism- We hold ourselves to the highest standards privately and professionally

Respect-We will have due regard for the feelings, wishes, rights and tradition of others

Helpfulness- We are ready and willing to help where and when needed

Dependable- We will and can be counted upon

Innovations- We are creative in our solutions

Humility- We understand and are grateful for the privilege to serve

Who we are and what we do



Members of the Payson Fire Dept. provide fire suppression for structure fires, wildland fires and vehicle fires. We perform vehicle extrication, rope rescues and swift water rescues. We respond to emergency medical issues, flooding issues, gas leaks (propane and gasoline), carbon monoxide issues, problems with smoke or carbon monoxide detectors, lock outs, lift assists, snake removals, bee swarms and more. We participate in over 25 major community events throughout the year providing incident management and fire support, EMS, and education. We are dedicated to lifelong learning supporting an average over 400 hours of training each year for each career member.

2018-2019 Statistics

Staffing	Sworn	Civilian
Administration	1	1
Fire Operations	34	0
Fire Prevention	2	0
Total Staffing	37	1

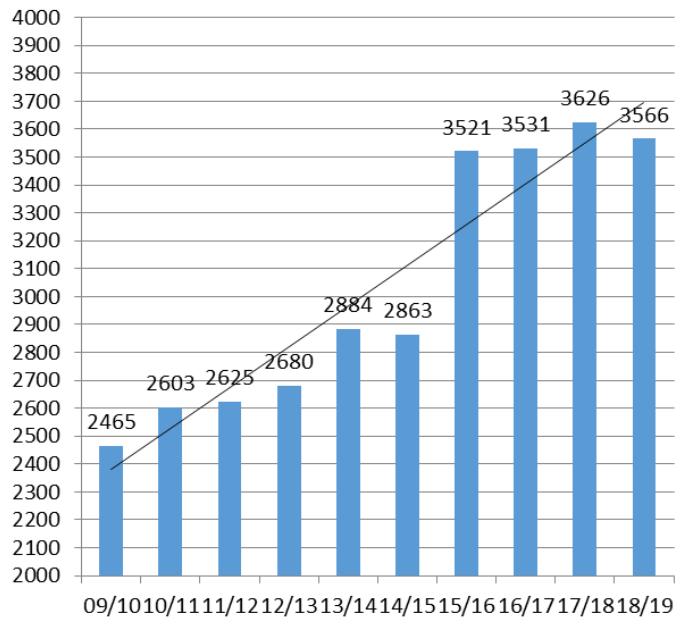
Service Delivery

Number of Incidents	3,566
Payson Population Served	15,245
Incorporated Square Miles Served	20.5
Miles of State Highway Served	42
Daily Fire Operations Minimum Staffing	9

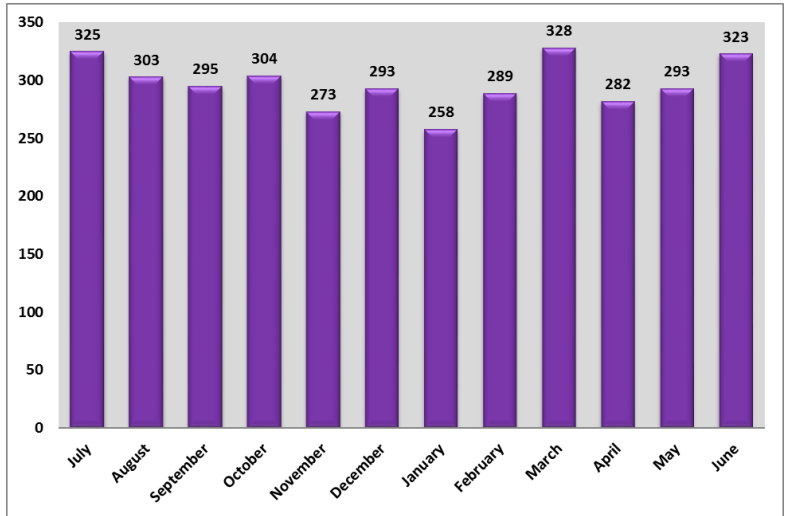
Types of Incidents

3,566	Total Responses	100%
2320	Emergency Medical Services	65%
50	Fire & Explosions	1%
33	Hazardous Condition	1%
619	Service Call	18%
340	Good Intent	10%
194	False Alarm	5%

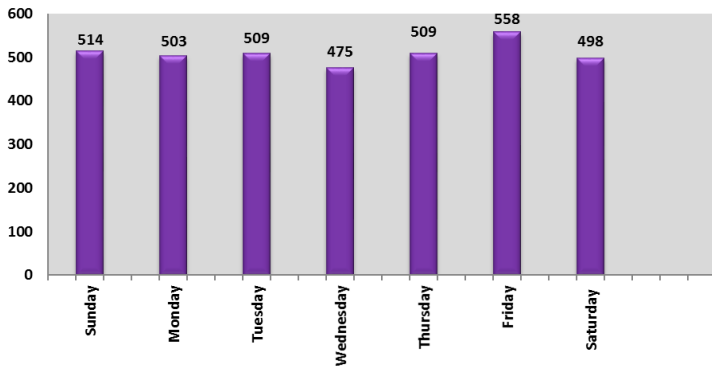
Annual Response Trends for FY 2009/2010-FY 2018/2019



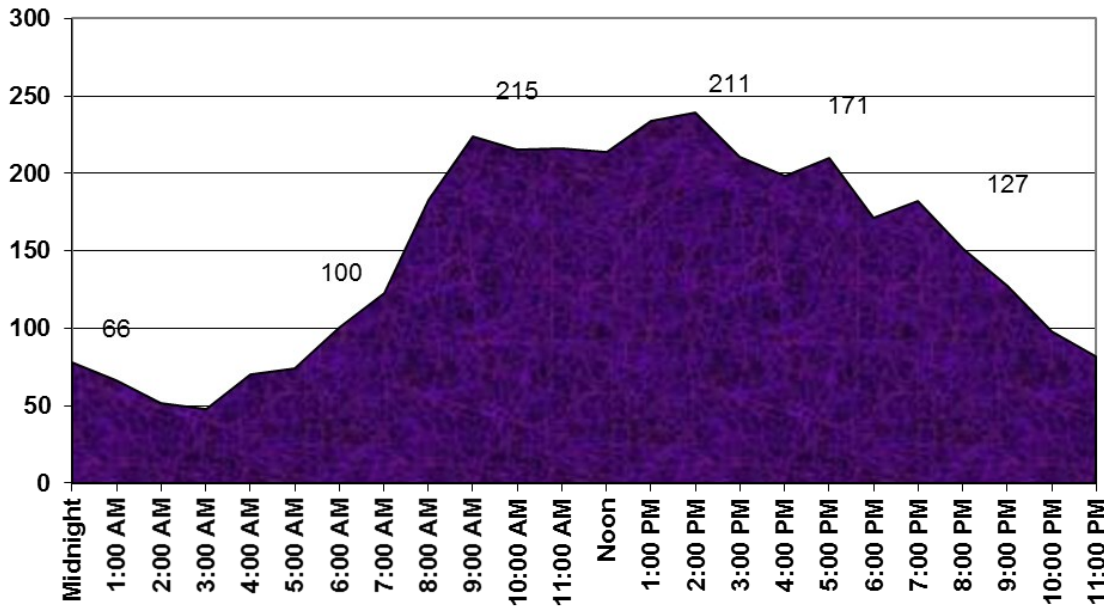
Incidents by Month FY 2018-2019



Incidents By Day of Week FY 2018-2019



Incidents by Time of Day FY 2018-2019



Incident Response Times

Average Response Times

Payson	5:19
All areas	6:53
Call to Dispatch	:15
Turnout time	1:27

Fractile Response Times

Minutes	Percentage of Incidents
<1	2.1%
1	6.3%
2	17.1%
3	36.1%
4	54.2%
5	64.0%
6	78.3%
7	85.4%
8	89.1%
9	92.1%
10	93.8%
11	95.2%
12	96.0%





Response Areas FY 2018-2019

Area	No. Responses
Payson	3113
Tonto Apache Res.	71
Round Valley-Oxbow	80
East Verde Park	10
Hellsgate	48
Houston Mesa	98
Other	146
Auto & Mutual Aid Given	63

Responses by Shift FY 2018-2019

A Shift	1176	33.00%
B Shift	1172	33.00%
C Shift	1218	34.00%

Responses by Unit FY 2018-2019

Engine 111	1528	41.93%
Engine 121	1433	39.32%
Engine 131	683	18.74%





Permits Issued FY 2018-2019

Burn	95
Tank	9
Tent	1
Blasting	3
Sprinkler	16
Hood system	1
Alarm System	4

Annual Operations Budget

FY 16/17	\$ 3,313,300
FY 17/18	\$ 3,704,100
FY 18/19	\$ 4,406,200

Risk Reduction Activities

Building permit inspections	272
Business license inspections	149
Plan reviews	272
Fire inspections	297
Firewise assessments	21
Acres Firewised	21
Calls to assist physically disabled	384
Homes we serviced CO/smoke detectors	103
Fire Safety public education contacts	1565
Number of people touring fire stations	320
Car seats inspected/installed	400
Citizens trained in CPR	818
CPR classes	11
AED's managed in Rim Country	49



Structure Fire Loss & Save Data

Pre-Incident Value	\$ 2,498,914
Structure Fire Loss	\$ 1,368,165
Save Ratio	45.24%

Fire Cause FY 2018-2019

Intentional	2
Unintentional	23
Equipment failure	6
Act of nature	0
Undetermined	13



Training Data FY 2018-2019

Facility Training	1223 .00 hrs.	Number of members trained	39
Officer Training	34,451.6 hrs.	Authorized career line positions	31
Company Training	5,739.44 hrs.	Career staff positions	4
Driver/Operator Training	2,331.85 hrs.	Staff reserve positions	4
EMS Training	1,097.50 hrs.	Training Budget (Including GCCC Fire Operations class budget of \$5000)	\$35,000
TOTAL	15,837.22 hrs.	Average training dollars spent per member	\$769.23 (+\$254.52 from FY 17-18)
Average per Firefighter	416.77 hrs.		

Training Accomplishments FY 2018-2019

- Collaborated with AirMethods and PHI companies to offer low-cost paramedic continuing education to Rim Country area EMS professionals
- Sponsored and provided instructors for fire operations course through GCCC; nine students graduated; eight became AZCFSE certified Firefighter I and II
- Supported the 45th Annual Arizona State Fire School in Mesa, Arizona with six students, an instructor, and a class coordinator
- Sent two members to the Corona Auto Extrication class in Corona, Ca. to learn the latest tools and techniques on modern vehicle extrication
- Sent multiple members to wildfire incident response in Arizona and around the west.
- Continued to support 28 members as Blue Card Hazard Zone Type 4/5 Incident Commanders
- Supported the Arizona State Fire Training Committee with one PFD member
- Supported the Arizona Wildfire and Incident Management Academy with one member as part of the incident management team
- Fire Chief Staub supported the Arizona Fire Chiefs Association as the immediate past president of the organization
- Conducted a Fire Battalion Chief internal/external hiring process
- Implemented a Facility Use Agreement (FUA) with Gila Community College for PFD members to attend college classes on shift. Seven members completed two semesters and earned 10 credits each towards a fire science associates degree
- Hosted a 2-day National Fire Academy fire investigation class for first responders in Payson in September of 2018
- Hosted a 2-day National Fire Academy Leadership in Supervision Series Class in Payson November of 2018.

Outcomes:

- Contained all structure fires to the building of origin
- No firefighter or civilian casualties from fire

Firefighter of the Year FY 2018-2019



Christopher Krohn

Retirements 2018-2019



**Battalion Chief
Jerome Lubetz**

Jerome served the Payson Fire Department from June 2003 to December 2018 starting as a firefighter serving through the ranks and retiring as a battalion chief.

New Recruits



Jessica Saldana



Jacob Croke



Jamin Smith



Jordan Hollenbeck



Justin Zick

New Reserves



Dale Barnes



Brett Drefs



Andrew Rapps

Frequently Asked Questions and Answers

Q: What are the hours for the Fire Department office?

A: The Administrative Office hours are 7:00 a.m. to 4:00 p.m. Monday–Fridays. We are closed during the lunch hour from 12:00 to 1:00 p.m. If you have an emergency, call 911.

Q: What are the operating hours and locations of the BRUSH PITS?

A: The Blattner Pit is located on Hwy. 260 at M.P. 259.7. It is open on Saturday from 8:00 a.m. to 4:00 p.m. The Pine Pit is located seven tenths of a mile in on the Control Rd off of Hwy. 87, South of Pine. This pit is open on Sunday from 8:00 a.m. to 4:00 p.m. For any other information on the free brush pits go to the towns website, www.paysonaz.gov

Q: How can I get my smoke detectors checked?

A: Call the Fire Department at 928-472-5120 to schedule an appointment. We'd be happy to come to your home and check your smoke detectors. You can also check your smoke detectors by pressing the button on the front until it activates. If it doesn't activate, your battery should be replaced. Smoke detectors have a limited life span; if your smoke detector is more than ten years old it should probably be replaced.

Q: Can I get my car seat checked? How long does this take?

A: Call 928-472-5120 to make an appointment. It usually takes approximately one hour. We have a certified Safety Seat Inspector at 400 W. Main St.

Q: What is a Guardian Angel Unit and how do I get one?

A: What the Fire Department calls the Guardian Angel Unit is a small heart-shaped pendant that a person wears around the neck and operates through a phone line. It can be worn even in the shower. If you fall or need help, you can press the button on your pendant and it dials the preprogrammed phone number in it. That person can be anyone who can come to your house and help you. If you need medical help, that person can call 911 for the Fire Department to respond. You can get one installed by calling the Police Department at 928-472-5065.

Q: Why do firefighters have to go to the grocery store in a fire engine?

A: Firefighters live and work as a team. They may be called upon at any moment to respond to emergencies and need to stay together. They take the fire engine because it is their toolbox. It carries all the tools they may need to mitigate many different kinds of emergencies. Firefighters may be at the grocery store to buy healthy food to eat at the station, to mitigate an incident, or to do a preplan of the building before an emergency happens. Each fire engine requires a minimum of three firefighters to respond to an incident. So that means if the fire engine is called to an emergency and all three firefighters are not together, another fire engine must be called upon to assist, tying up the second engine if it becomes needed elsewhere.

Q: Does the fire department buy the food for firefighters to eat?

A: No. Firefighters are just like most workers in the private sector, if they want to eat they must provide their own food. The only time the fire department buys food for firefighters is when they are working a long duration incident and the firefighters are unable to buy or prepare their own while on scene.

Q: What services are provided?

A: The Fire Department provides fire, rescue, and emergency medical services by career and reserve firefighters and state certified EMT's and paramedics. The Department has a full complement of fire, medical, and rescue equipment. The Department also provides fire inspection and public education programs.

Q: How would I go about scheduling a station tour?

A: The Payson Fire Department offers tours of each of our three fire stations. To schedule a tour go to www.paysonaz.gov and print the [EVENT REQUEST FORM](#) under the fire department tab. Complete the request form and either mail or bring it into Station 11 o at 400 W. Main Street.

Q: May I schedule a ride-along with a fire crew?

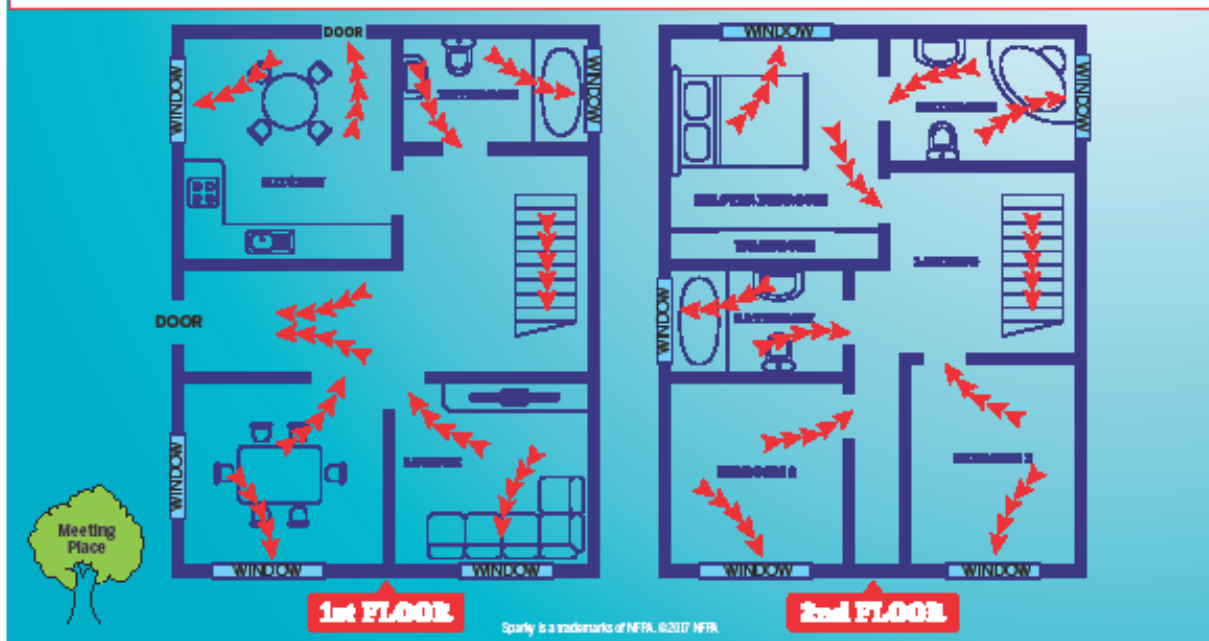
A: Yes. You must be at least 13-years of age with a signed parental permission form You may ride with the fire crew between 9:00 a.m. and 5:00 p.m. Contact the Administration Office at 928-472-5120 for scheduling.

Fire Prevention Week Oct. 6-12, 2019

Have a home fire escape plan



- Draw a map of your home. Show all doors and windows.
- Visit each room. Find two ways out.
- All windows and doors should open easily. You should be able to use them to get outside.
- Make sure your home has smoke alarms. Push the test button to make sure each alarm is working.
- Pick a meeting place outside. It should be in front of your home. Everyone will meet at the meeting place.
- Make sure your house or building number can be seen from the street.
- Talk about your plan with everyone in your home.
- Learn the emergency phone number for your fire department.
- Practice your home fire drill!
- Make your own home fire escape plan using the grid provided on page 2.



For more information go to www.NFPA.org/education