



Fiscal Year 2019 - 2020 Annual Report





Message from Fire Chief David Staub

To the Mayor, Town Council, Town Manager, and Citizens of Payson

First I would like to thank each of you for your support of the Payson Fire Department, without this support we would be unable to provide service to you.

This report captured the experiences of the Payson Fire Department during the unprecedented time of COVID-19. The Payson Fire Department, like all of society has had to adapt and learn how to change our response and work environment to keep our members safe and still provide a high level of service to our customer. One lesson reinforced during this time was the importance of relationships. The relationships we had built with our partners both the regional partners and County partners have allowed us to quickly adapt to the ever-changing world.

We again experienced changes within the department as long time employees as Captains Gary Vohs and Toby Waugh retired. We experienced an increase of only forty calls over last year. This with modifications to our response protocols to reduce our risk of members contracting COVID. Our professional full and part time staff is proud to serve our community and humbled by the opportunity. We look forward to 2020/2021 with great anticipation.

David Staub
Fire Chief

A handwritten signature in black ink that reads "David Staub".



Station Locations, Equipment & Response Areas

Station 11

400 W. Main Street

Staffed Front-line Units: 1 - Type-1 Engine, 1 - Battalion Chief

Reserve Units: 1 - Engine, 1 - Rescue, 1 - Water Tender, 1 - Type-6 Engine, 1 - Rehab

Station 12

108 E. Rancho

Staffed Front-line Units: 1 - Type-1 Engine

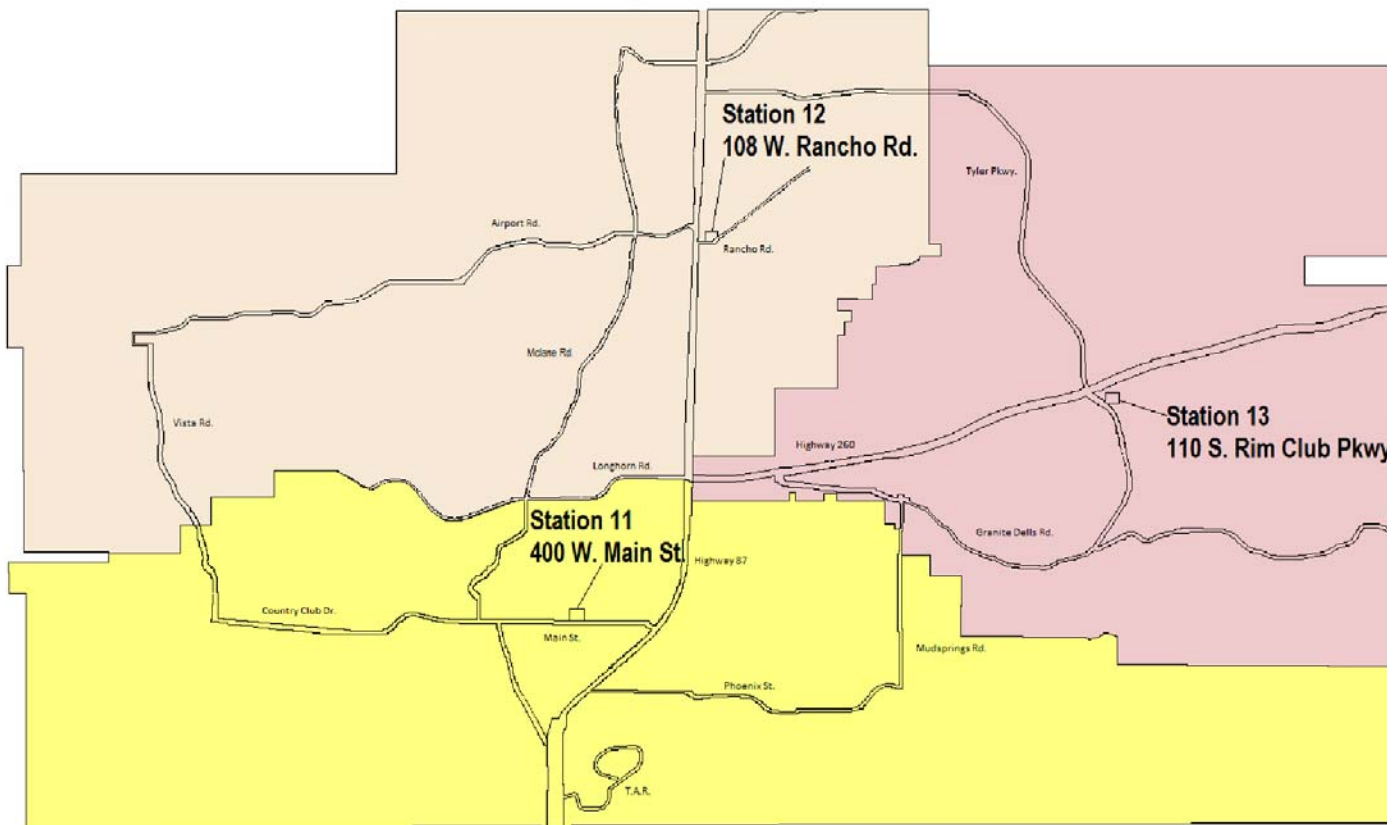
Reserve Units: 1 - Utility; 1 - Type- 6 Engine

Station 13

103 S. Rim Club Parkway

Staffed Front Line Units: 1 - Type 1 Engine

Reserve Unit: 1 - Type 6 Engine



■ Station 11 Response Area ■ Station 12 Response Area ■ Station 13 Response Area

Who we are and what we do



Members of the Payson Fire Dept. provide fire suppression for structure fires, wildland fires and vehicle fires. We perform vehicle extrication, rope rescues and swift water rescues. We respond to emergency medical issues, flooding issues, gas leaks (propane and gasoline), carbon monoxide issues, problems with smoke or carbon monoxide detectors, lock outs, lift assists, snake removals, bee swarms and more. We attend over 25 major community events throughout the year providing incident management support, EMS, and education. We also attend an average of over 400 hours of training each year for each member.

2019-2020 Statistics

| Staffing | Sworn | Civilian |
|-----------------------|-----------|----------|
| Administration | 1 | 1 |
| Fire Operations | 34 | 0 |
| Fire Prevention | 2 | 0 |
| Total Staffing | 37 | 1 |

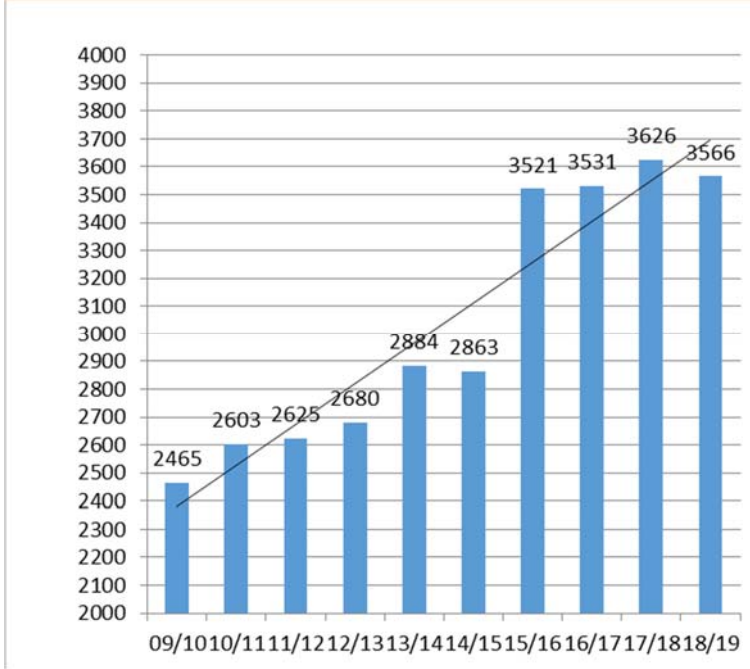
Service Delivery

| | |
|--|--------|
| Number of Incidents | 3,606 |
| Payson Population Served | 15,245 |
| Incorporated Square Miles Served | 20.5 |
| Miles of State Highway Served | 42 |
| Daily Fire Operations Minimum Staffing | 9 |

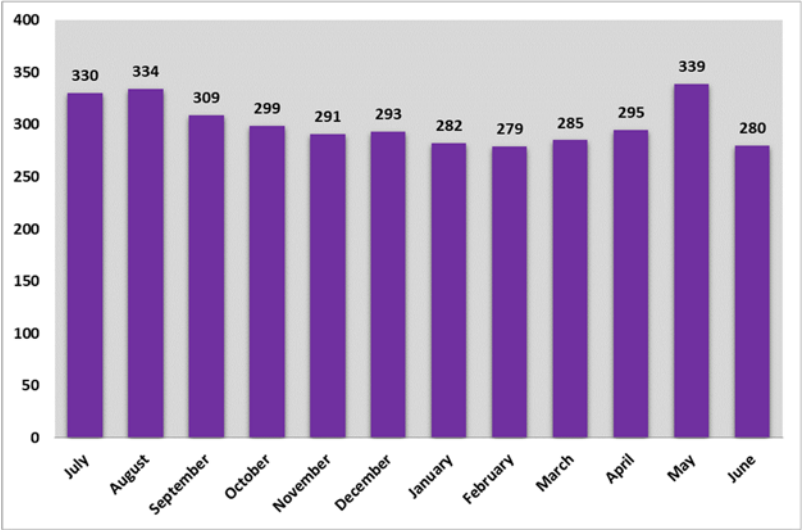
Types of Incidents

| 3,606 | Total Responses | 100% |
|-------|----------------------------|------|
| 2325 | Emergency Medical Services | 65% |
| 55 | Fire & Explosions | 1% |
| 82 | Hazardous Condition | 2% |
| 619 | Service Call | 17% |
| 347 | Good Intent | 10% |
| 178 | False Alarm | 5% |

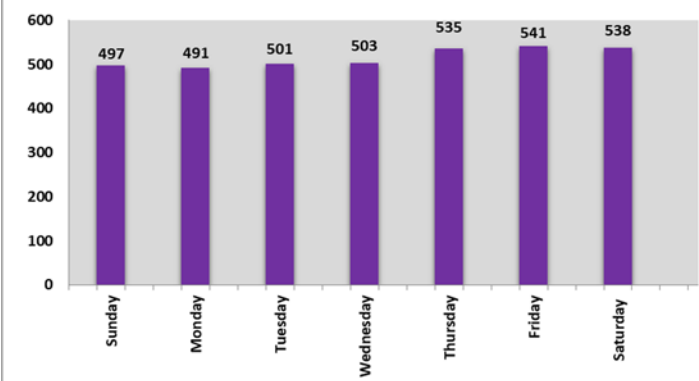
Annual Response Trends for FY 2009/2010-FY 2018/2019



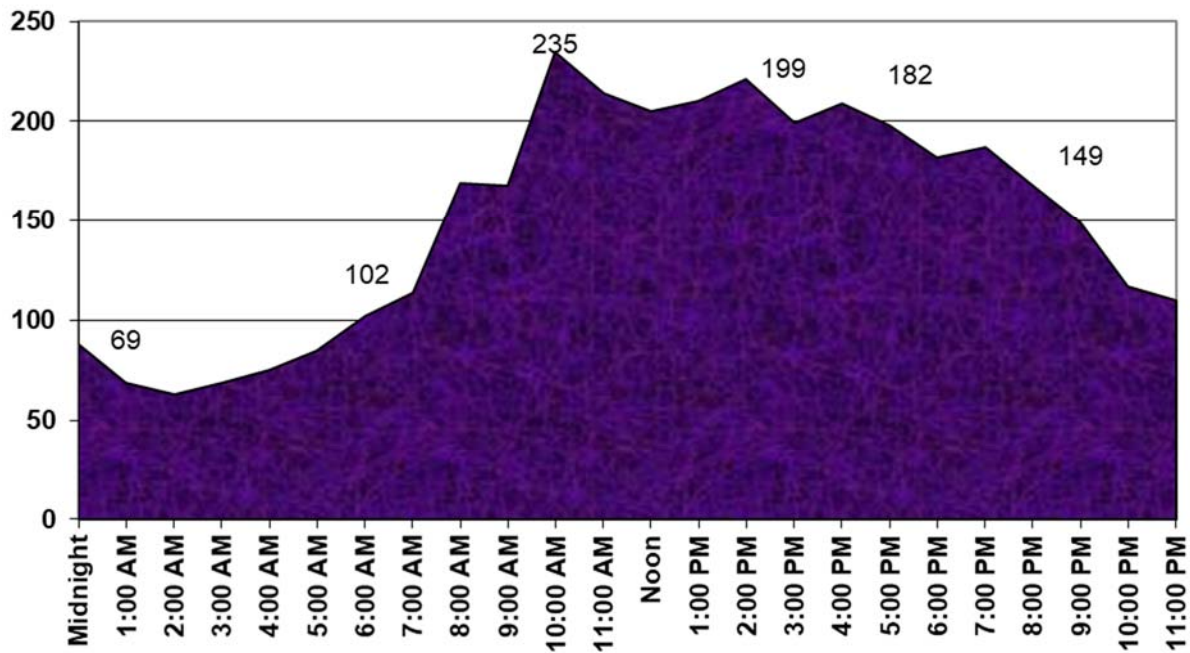
Incidents by Month FY 2019-2020



Incidents By Day of Week FY 2019-2020



Incidents by Time of Day FY 2019-2020



Incident Response Times

Average Response Times

| | |
|------------------|------|
| Payson | 5:13 |
| All areas | 6:41 |
| Call to Dispatch | :05 |
| Turnout time | 1:28 |

Fractile Response Times

| Minutes | Percentage of Incidents |
|---------|-------------------------|
| <1 | 1.7% |
| 1 | 6.0% |
| 2 | 17.6% |
| 3 | 36.5% |
| 4 | 54.2% |
| 5 | 68.2% |
| 6 | 77.6% |
| 7 | 84.8% |
| 8 | 89.0% |
| 9 | 92.1% |
| 10 | 94.2% |
| 11 | 95.4% |
| 12 | 96.1% |



Response Areas FY 2019-2020

| Area | No. Responses |
|-------------------------|---------------|
| Payson | 3149 |
| Tonto Apache Res. | 63 |
| Round Valley-Oxbow | 81 |
| East Verde Park | 21 |
| Hellsgate | 49 |
| Houston Mesa | 83 |
| Other | 160 |
| Auto & Mutual Aid Given | 56 |

Responses by Shift FY 2019-2020

| | | |
|----------------|------|-------|
| A Shift | 1166 | 32.3% |
| B Shift | 1164 | 32.3% |
| C Shift | 1276 | 35.4% |

Responses by Unit FY 2019-2020

| | | |
|-------------------|------|--------|
| Engine 111 | 1597 | 41.93% |
| Engine 121 | 1506 | 39.32% |
| Engine 131 | 600 | 18.74% |





Permits Issued FY 2018-2019

| | |
|--------------|----|
| Burn | 95 |
| Tank | 9 |
| Tent | 1 |
| Blasting | 3 |
| Sprinkler | 16 |
| Hood system | 1 |
| Alarm System | 4 |

Annual Operations Budget

| | |
|----------|--------------|
| FY 16/17 | \$ 3,313,300 |
| FY 17/18 | \$ 3,704,100 |
| FY 18/19 | \$ 4,406,200 |

Risk Reduction Activities

| | |
|--|------|
| Building permit inspections | 107 |
| Business license inspections | 90 |
| Plan reviews | 107 |
| Fire inspections | 297 |
| Firewise assessments | 21 |
| Acres Firewised | 21 |
| Calls to assist physically disabled | 384 |
| Homes we serviced Co/smoke detectors | 103 |
| Fire Safety public education contacts | 1565 |
| Number of people touring fire stations | 320 |
| Car seats inspected/installed | 309 |
| Citizens trained in CPR | 350 |
| CPR classes | 59 |
| AED's managed | 49 |



Structure Fire Loss & Save Data

| | |
|---------------------|--------------|
| Pre-Incident Value | \$ 2,712,670 |
| Structure Fire Loss | \$ 728,920 |
| Save Ratio | 73.13% |

Fire Cause FY 2019-2020

| | |
|-------------------|----|
| Intentional | 3 |
| Unintentional | 21 |
| Equipment failure | 7 |
| Act of nature | 1 |
| Undetermined | 10 |



Training Data FY 2018-2019

| | | | |
|--------------------------------|----------------------|---|----------------------------------|
| Facility Training | 1223 .00 hrs | Number of members trained | 39 |
| Officer Training | 34,451.6 hrs | Authorized career line positions | 31 |
| Company Training | 5,739.44 hrs | Career staff positions | 4 |
| Driver/Operator Training | 2,331.85 hrs | Staff reserve positions | 4 |
| EMS Training | 1,097.50 hrs | Training Budget (Including GCCC Fire Operations class budget of \$5000) | \$35,000 |
| TOTAL | 15,837.22 hrs | Average spent per member | \$769.23 (+254.52 from FY 17-18) |
| Average per Firefighter | 416.77 hrs | | |

Training Accomplishments FY 2018-2019

- Collaborated with AirMethods and PHI companies to offer low and no-cost paramedic continuing education to Rim Country area EMS professionals
- Sponsored and provided instructors for Fire operations Course through GCCC; 9 students graduated; 8 became AZCFSE Certified Firefighter I and II
- Sent 6 Students, an instructor, and a class coordinator to the 45th Annual Arizona State Fire School in Mesa, Arizona
- Sent 2 members to the Corona Auto Extrication class in Corona, Ca. to learn the latest tools and techniques on modern vehicle extrication
- Sent multiple members to wildfire incident response in Arizona and around the west.
- Renewed 28 members as Blue Card Hazard Zone Type 4/5 Incident Commanders
- Supported the Arizona State Fire Training Committee with one PFD member
- Supported the Arizona Wildfire and Incident Management Academy with one member as part of the incident management team
- Fire Chief Staub supported the Arizona Fire Chiefs Association as the immediate past president of the organization
- Conducted a Fire battalion Chief internal/external hiring process
- Implemented a Facility Use Agreement (FUA) with Gila Community College for PFD members to attend college classes on shift. Seven members completed two semesters and earned 10 credits each towards a fire science associates degree
- Hosted a 2-day National Fire Academy Fire Investigation Class for first responders in Payson September of 2018
- Hosted a 2-day National Fire Academy Leadership in Supervision Series Class to Payson in November of 2018.

Outcomes:

- Contained all structure fires to the building of origin
- No firefighter or civilian casualties from fire

Firefighter of the year FY 2019-2020



Retirement 2019-2020



Gary Vohs



Toby Waugh

New Recruits and Reserves



Dale Barnes



Andrew Rapps



Stephen Egbert

Father and Son



Frequently Asked Questions and Answers

Q: What are the hours for the Fire Department office?

A: The Administrative Office hours are 8:00 a.m. to 5:00 p.m. Monday-Thursday. We are closed during the lunch hour from 12:00 to 1:00 p.m. If you have an emergency, call 911. During the CV-19 pandemic, hours have been modified for hybrid schedules and administrative offices are closed to the public. Please call 928-474-5242 ext. 9 to schedule business needs.

Q: What are the operating hours and locations of the BRUSH PITS?

A: The Blattner Pit is located on Hwy. 260 at M.P. 259.7. It is open on Saturday from 8:00 a.m. to 4:00 p.m. During Spring and Summer. The Pine Pit is located seven tenths of a mile in on the Control Rd off of Hwy. 87, South of Pine. This pit is open on Sunday from 8:00 a.m. to 4:00 p.m. For any other information on the free brush pits go to the towns website, www.paysonaz.gov

Q: How can I get my smoke detectors checked?

A: Call the Fire Department at 928-474-5242 x9 to schedule an appointment. We'd be happy to come to your home and check your smoke detectors if we are available. You can also check your smoke detectors by pressing the button on the front until it activates. If it doesn't activate, your battery should be replaced. Smoke detectors have a limited life span; if your smoke detector is more than ten years old it should probably be replaced. During the CV-19 pandemic, smoke detector checks have been suspended to minimize contact but our members will respond to alarms beeping, sounding, or otherwise acting abnormally.

Q: Can I get my car seat checked? How long does this take?

A: Call 928-474-5242 x 9 to make an appointment. It usually takes approximately one hour. We have a certified Safety Seat Inspector at 400 W. Main St.

Q: What is a Guardian Angel Unit and how do I get one?

A: What the Fire Department calls the Guardian Angel Unit is a small heart shaped pendant that a person wears around the neck. It can be worn even in the shower. A unit is hooked up to a phone line. If you fall or need help, you can press the button on your pendant and it dials the preprogrammed phone number in it. That person can be anyone who can come to your house and help you. If you need medical help, they can call 911 for the Fire Department to respond. You can get one installed by calling the Police Department at 928-472-5065.

Q: Why do firefighters have to go to the grocery store in a fire engine?

A: Firefighters live and work as a team. They may be called upon at any moment to respond to emergencies and need to stay together. They take the fire engine because it is their toolbox. It carries all the tools they may need to mitigate many different kinds of emergencies. Firefighters may be at the grocery store to buy healthy food to eat at the station, to mitigate an incident, or to do a preplan of the building before an emergency happens. Each fire engine requires a minimum of three firefighters to respond to an incident. So that means if the fire engine is called to an emergency and all three firefighters are not together, another fire engine must be called upon to assist, tying up the second engine if it becomes needed elsewhere.

Q: Does the fire department buy the food for firefighters to eat?

A: No. Firefighters are just like most workers in the private sector, if they want to eat they must provide their own food. The only time the fire department buys food for firefighters is when they are working a long duration incident and the firefighters are unable to buy or prepare their own while on scene.

Q: What services are provided?

A: The Fire Department provides fire and emergency medical services by career and reserve firefighters and state certified EMT's and paramedics. The Department has a full complement of fire, medical, and rescue equipment. The Department also provides fire inspection and public education programs.

Q: How would I go about scheduling a station tour?

A: The Payson Fire Department offers tours of each of our three fire stations. To schedule a tour go to the following link on the town website under the Fire Dept.: [EVENT REQUEST FORM](#). Complete the request form and mail or bring it in Station 11 on Main Street. During the CV-19 pandemic station tours have been suspended for member and public safety. We hope to bring this feature back when allowed by Town of Payson and CDC guidance.

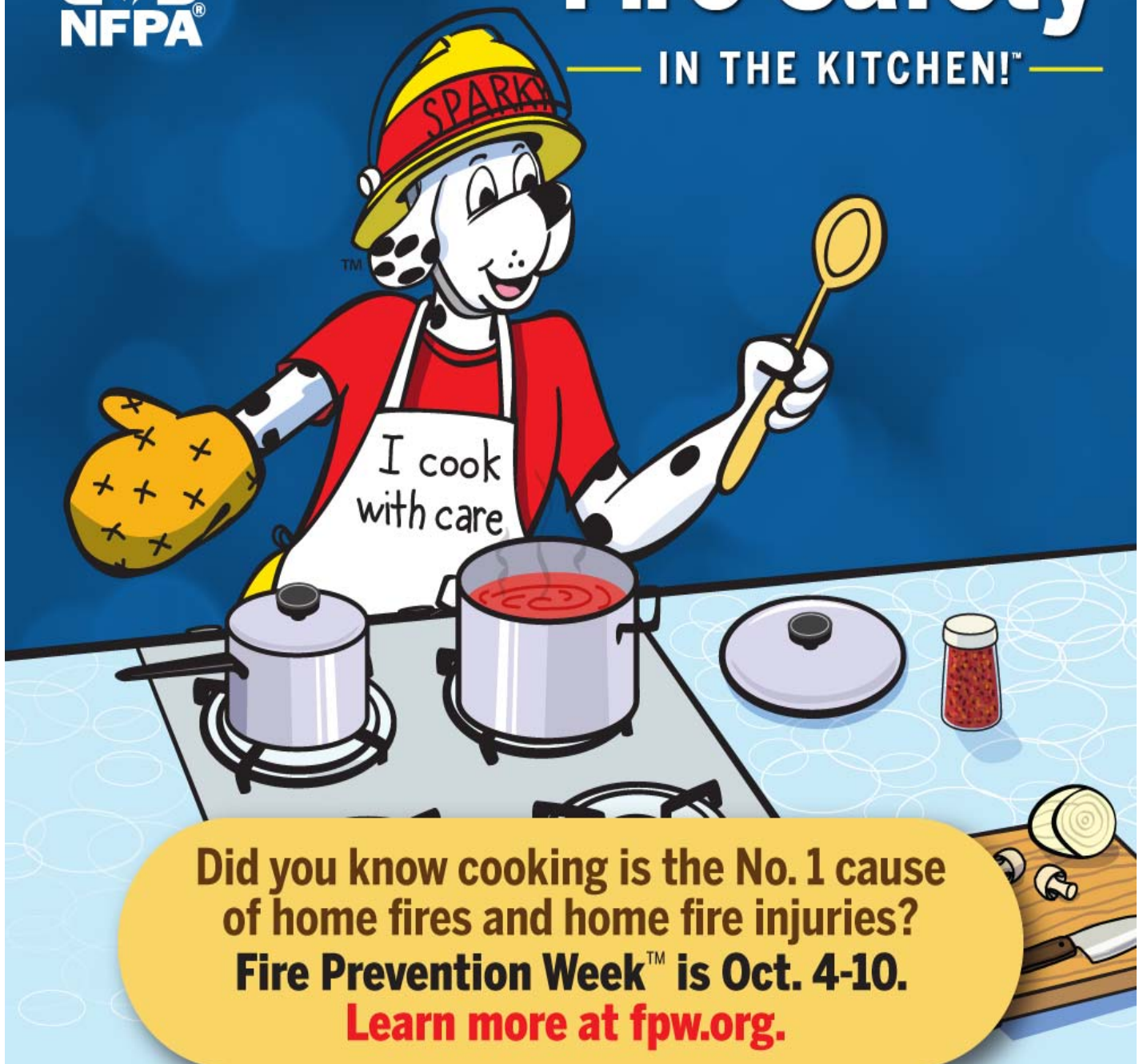
Q: May I schedule a ride-along with a fire crew?

A: Yes. You must be at least 13 years of age with a signed parental permission form You may ride with the fire crew between 9:00 a.m. and 5:00 p.m. Contact the Administration Office at 928-474-5242 x 9 for scheduling. During the CV-19 pandemic, this service has also been suspended for member and public safety. We hope to bring this feature back when allowed

**Fire Prevention Week
October 4-10, 2020**



— SERVE UP —
Fire Safety
— IN THE KITCHEN!™ —



**Did you know cooking is the No. 1 cause
of home fires and home fire injuries?
Fire Prevention Week™ is Oct. 4-10.
Learn more at fpw.org.**

**For more fire prevention tips go to
www.NFPA.org/education**